



# NALBARI COMMERCE COLLEGE

*A Premier Co-educational Institution of Higher Learning*

**P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334**

## STUDENTS' FEEDBACK ANALYSIS REPORT

**Academic Session: 2017-2018**

### Prologue:

Students' feedback had been taken on the teachers, course content, library and campus of the college in order to assess the quality of teaching and to understand the strength and weakness of the campus facilities and to take necessary measures for improvement, if necessary. In order to obtain students' responses, 5-Point Likert Scale had been used.

### Methodology:

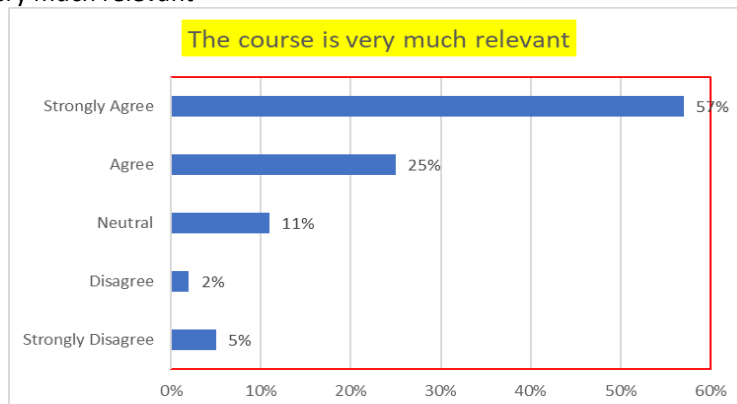
Following methodology was adopted to take students' feedback:

1. Printed feedback forms were distributed among the students in the class and students were asked to fill-in the forms individually and to submit in the Feedback Box.
2. Feedback was collected on course content, teachers, library and over all campus facilities available in the college.
3. Filled-in forms were analyzed to find out the results.
4. Information was analyzed on random sampling basis. The size of the sample was 200. From each of the classes 40 sample forms were taken into consideration on random basis.

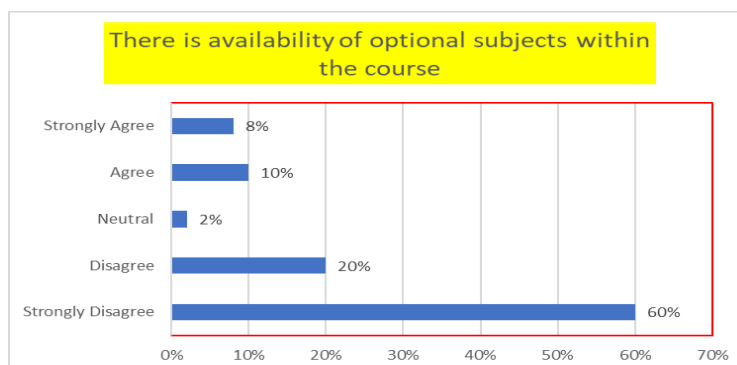
### Analysis of Information:

#### Feedback on Course:

The course is very much relevant

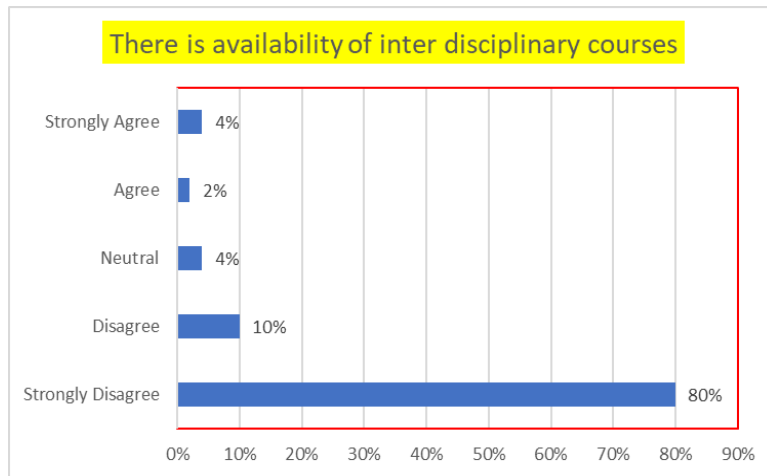


There is availability of optional subjects within the course:

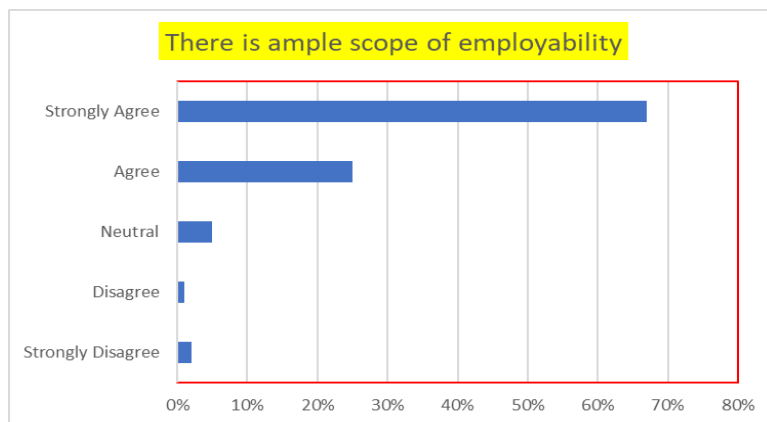


*Co-ordinator*  
Internal Quality Assurance Cell (IQAC)  
Nalbari Commerce College  
Nalbari, Assam

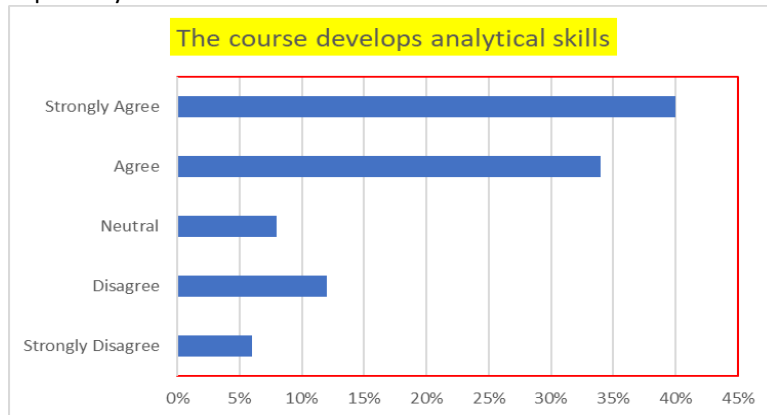
There is availability of inter disciplinary courses:



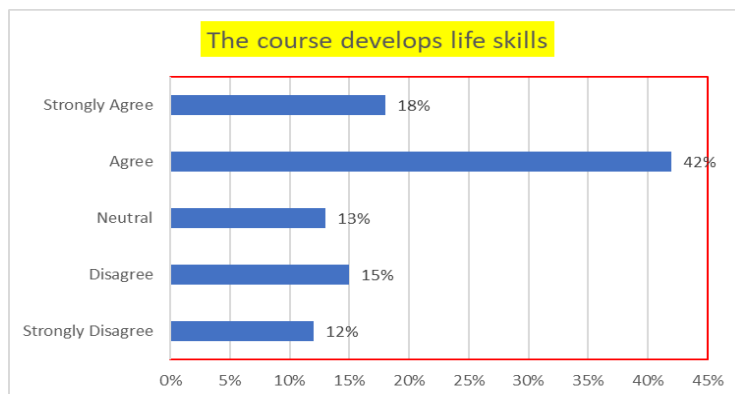
There is ample scope of employability:



The Course develops analytical skills:



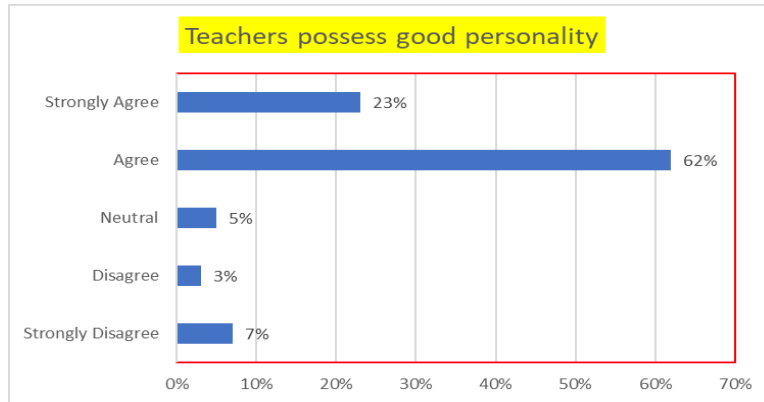
The Course develops life skills:



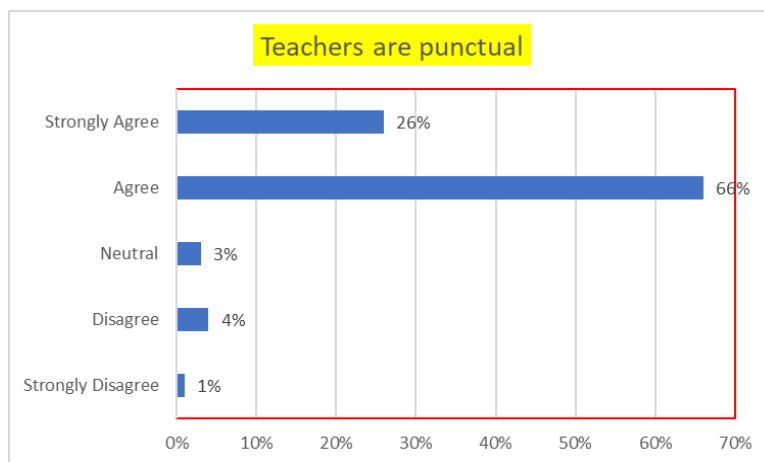
  
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Internal Quality Assurance Cell (IQAC)  
Halburi Commerce College  
Halburi, Andhra Pradesh

## Feedback on Teachers

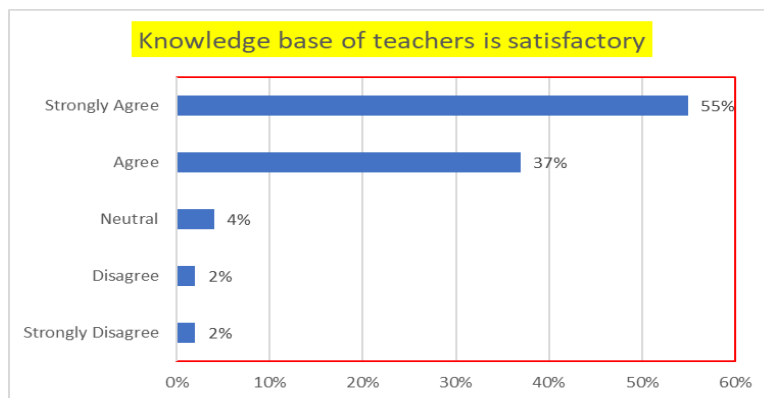
Teachers possess good personality:



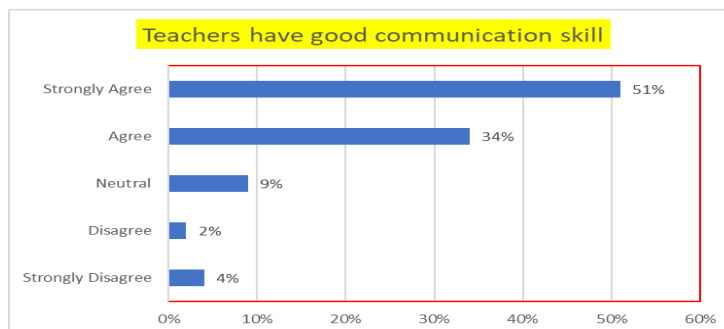
Teachers are punctual:



Knowledge base of teachers is satisfactory:

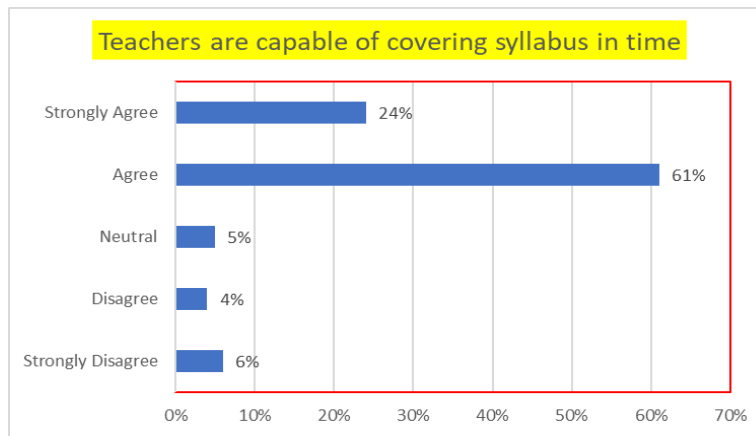


Teachers have good communication skills:

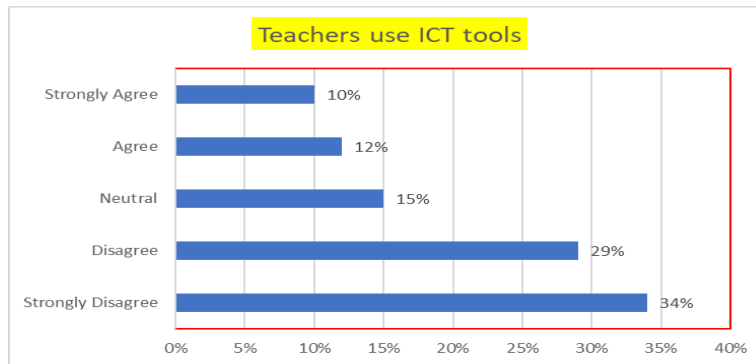


*[Signature]*  
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Malabar Commerce College  
Kollam, Kerala

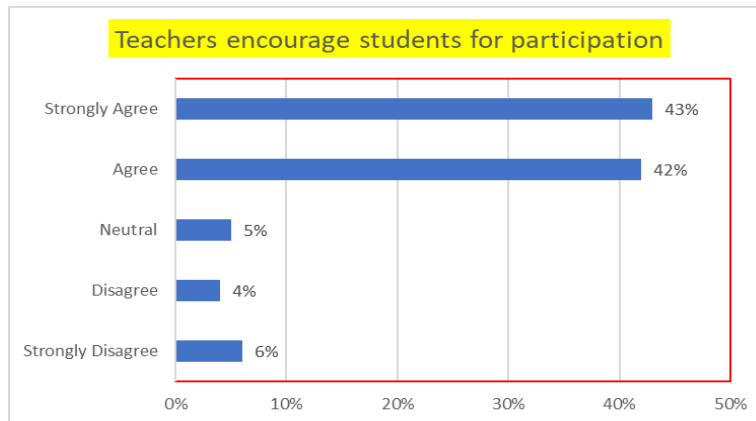
Teachers are capable of covering syllabus in time:



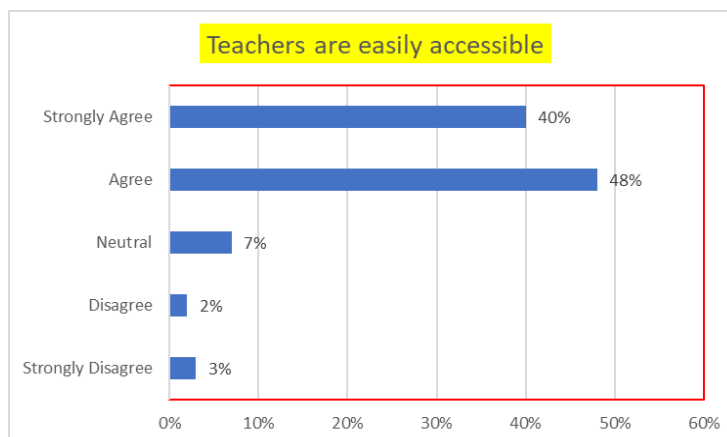
Teachers use ICT tools:




Teachers encourage students for participation:

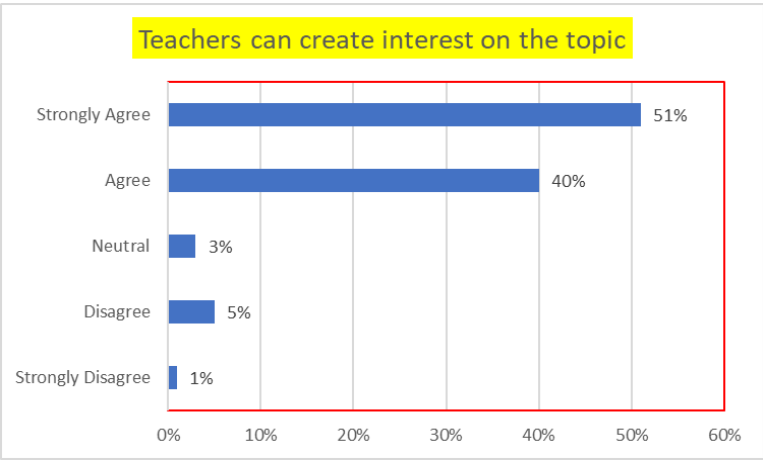


Teachers are easily accessible:

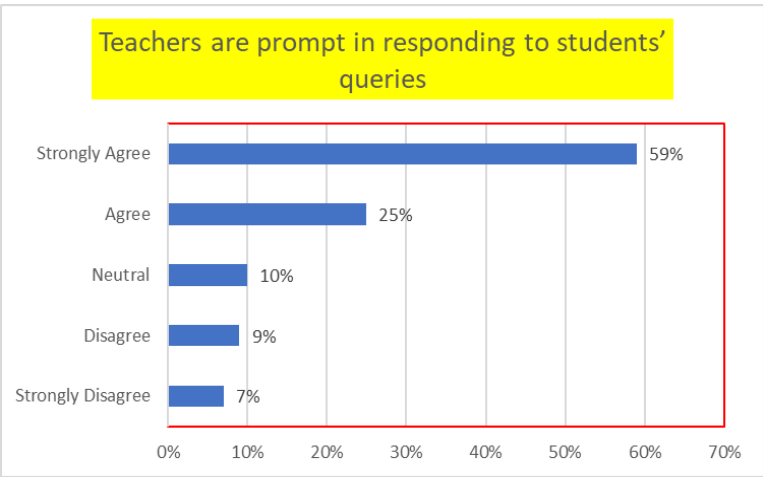


  
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Teachers can create interest on the topic:

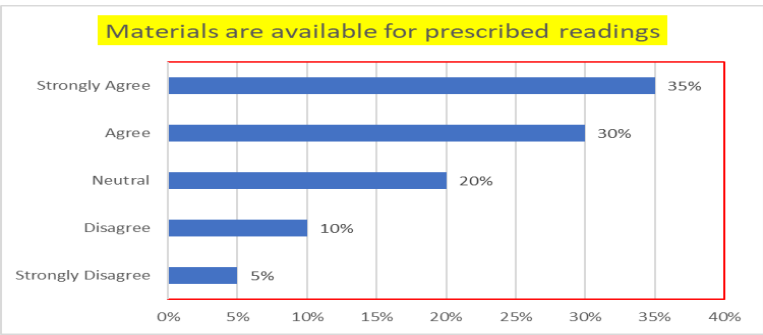


Teachers are prompt in responding to students' queries:

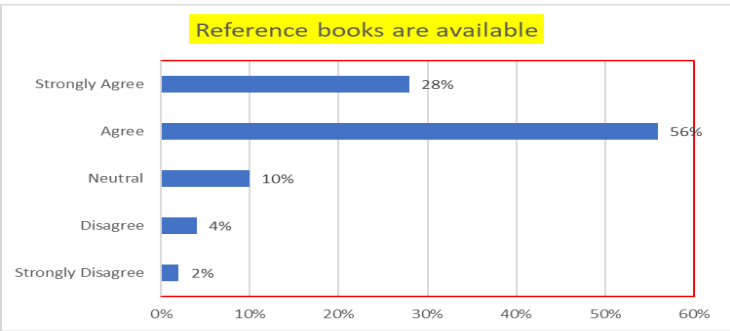


**Feedback on Library**

Materials are available for prescribed readings:

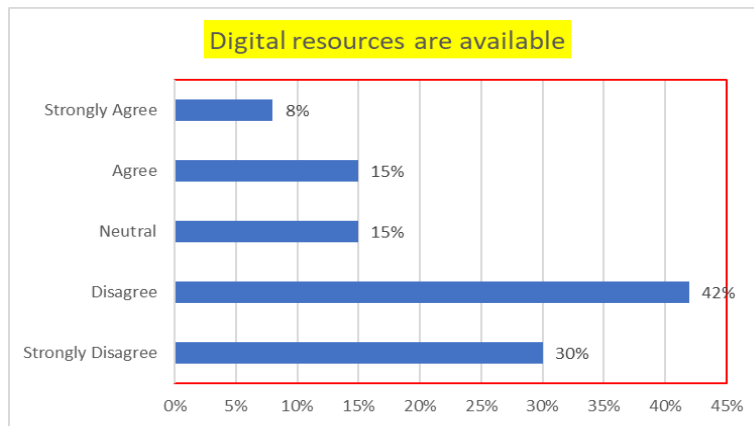


Reference books are available:

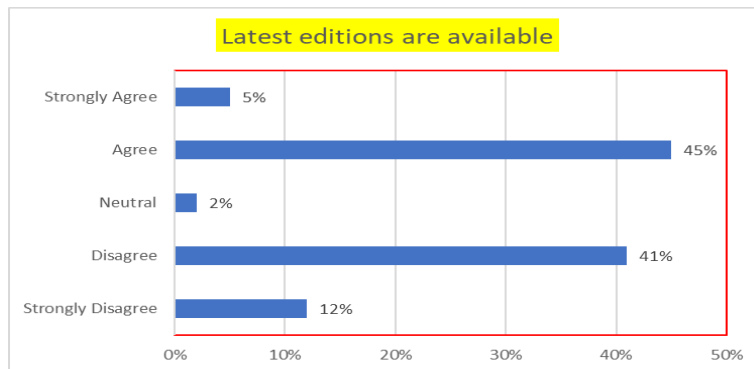


*[Signature]*  
Co-ordinator  
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Holkar Commerce College  
Nagpur, Assam

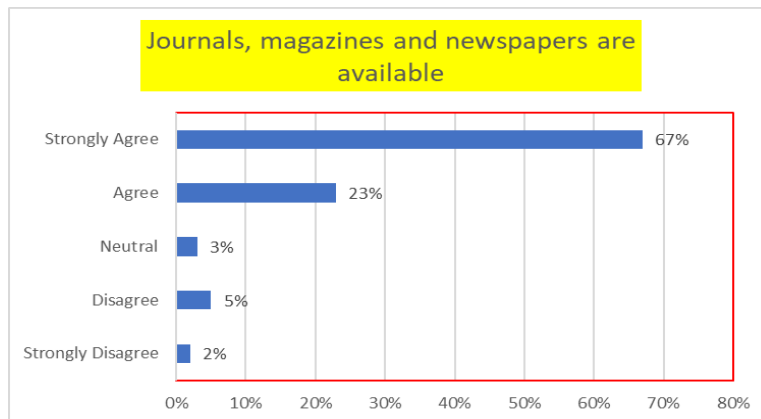
Digital resources are available:



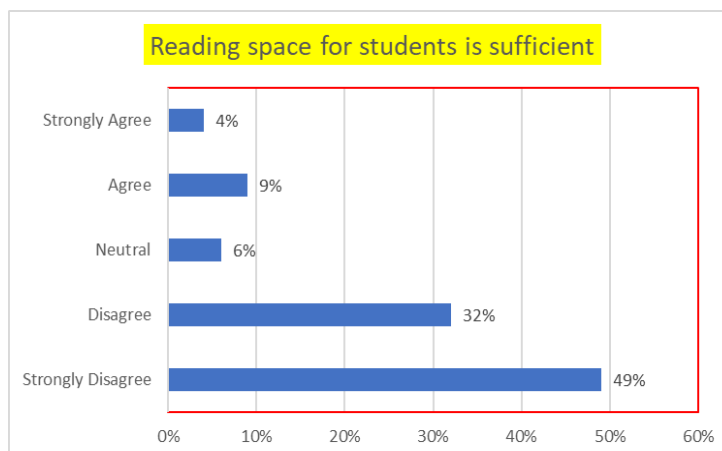
Latest editions are available:



Journals, magazines and newspapers are available:

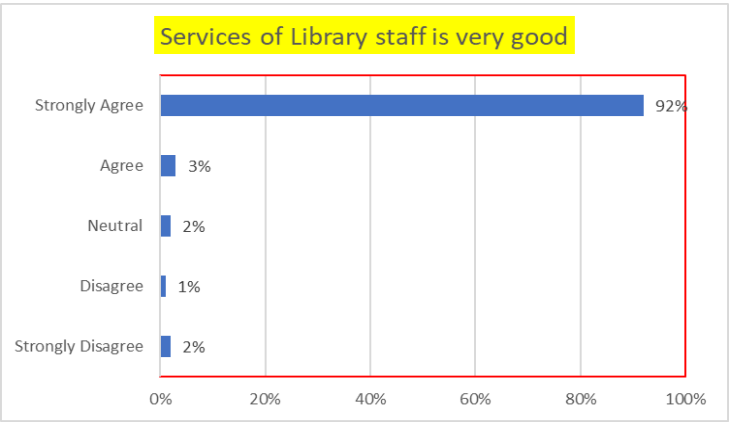


Reading space for students is sufficient:



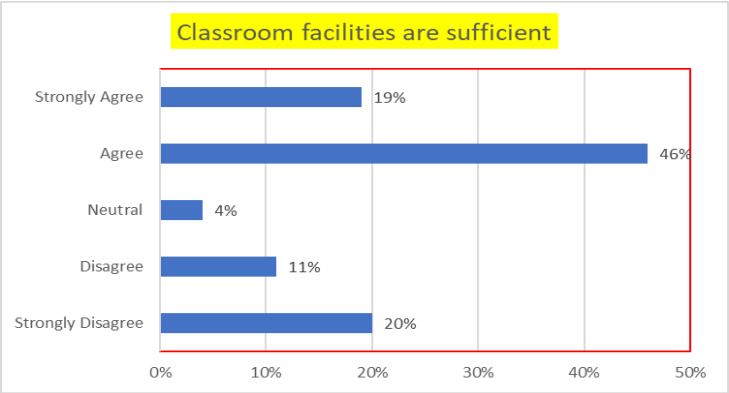
*[Signature]*  
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Holkar, Assam

Services of library staff is very good:

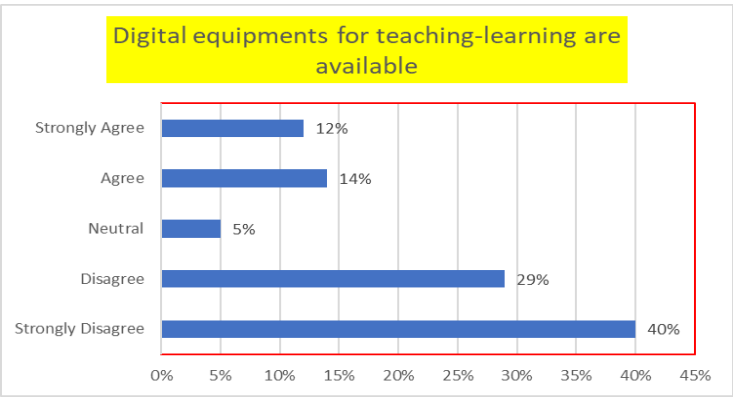


**Feedback on Campus facilities**

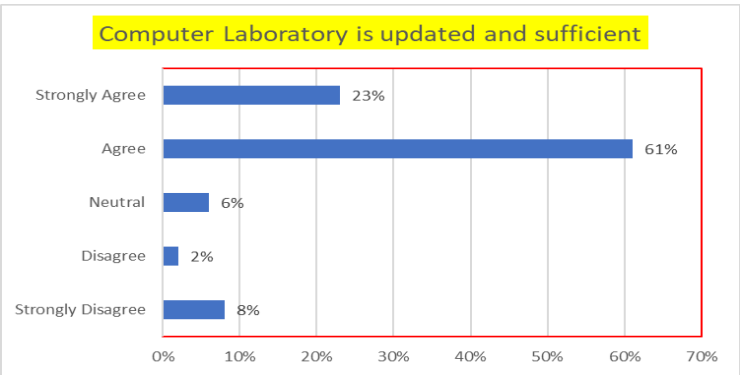
Classroom facilities are sufficient:



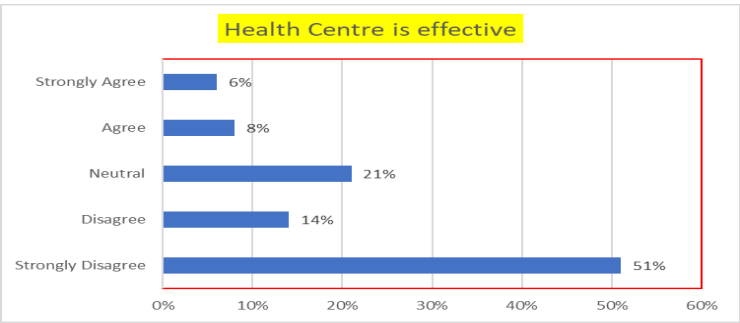
Digital equipments for teaching-learning are available:



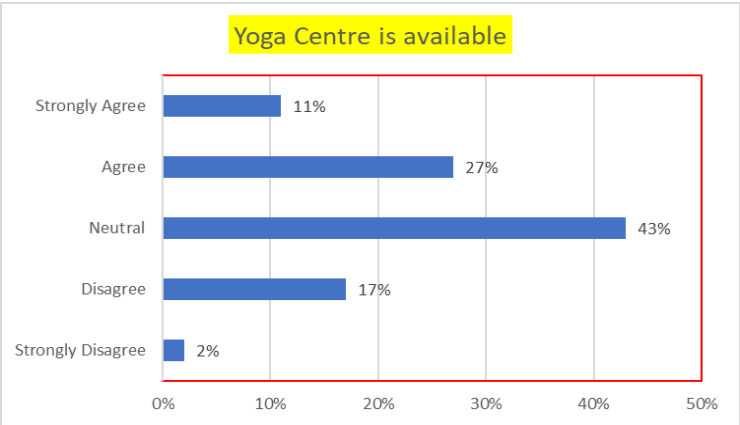
Computer Laboratory is updated and sufficient:



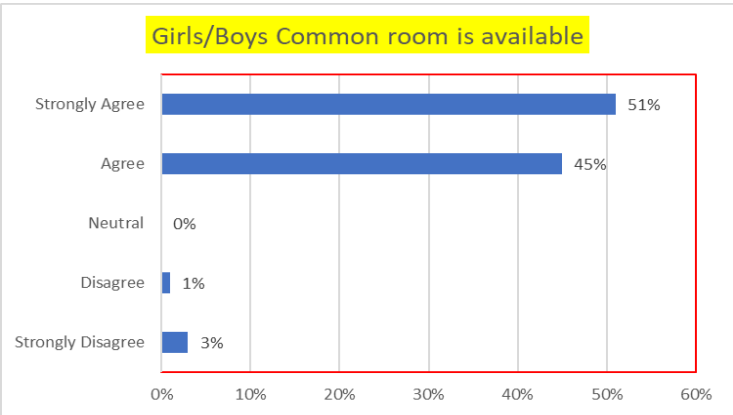
Health Centre is effective:



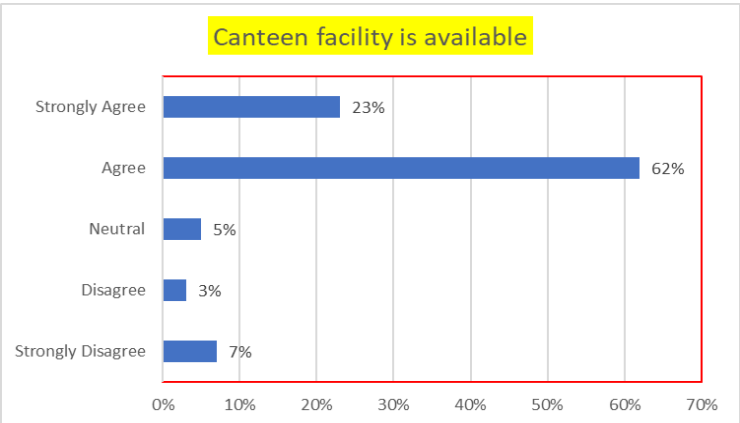
Yoga Centre is available:



Girls/Boys Common room is available:



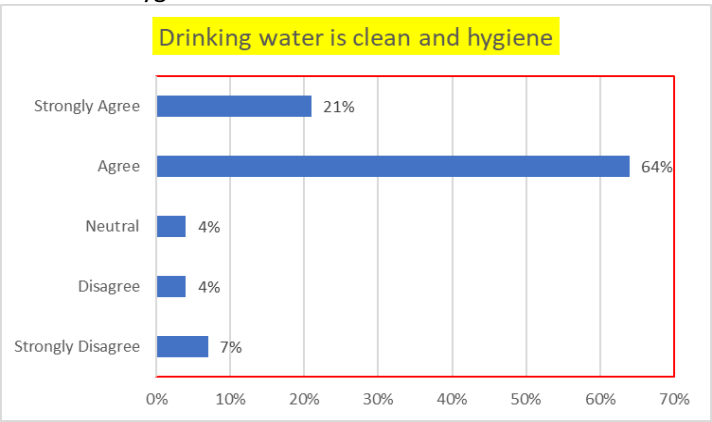
Canteen facility is available:



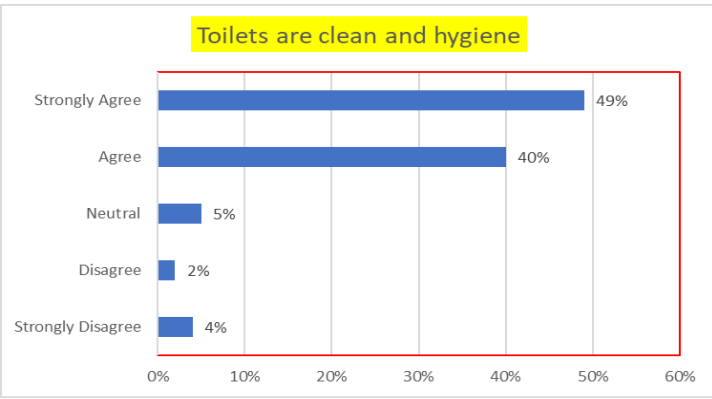
  
Co-ordinator  
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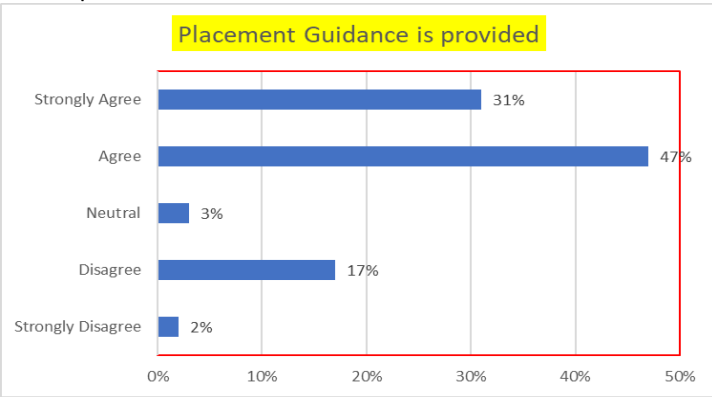
Drinking water is clean and hygiene:



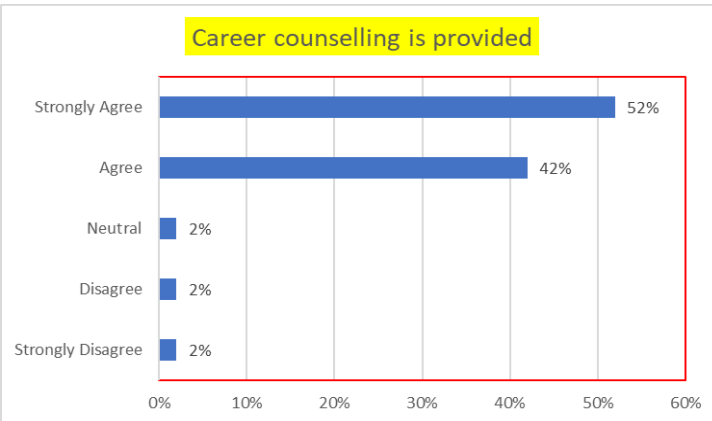
Toilets are clean and hygiene:



Placement Guidance is provided:

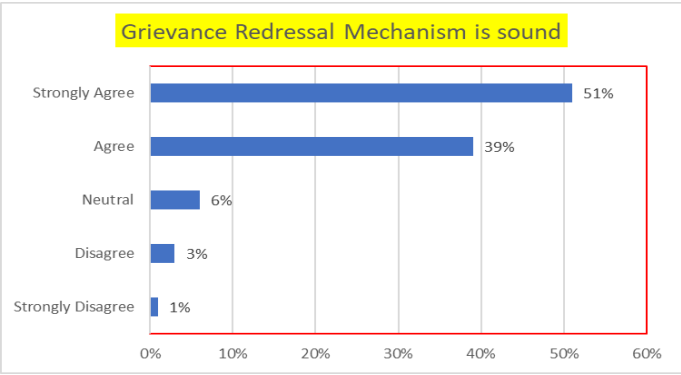


Career counselling is provided:

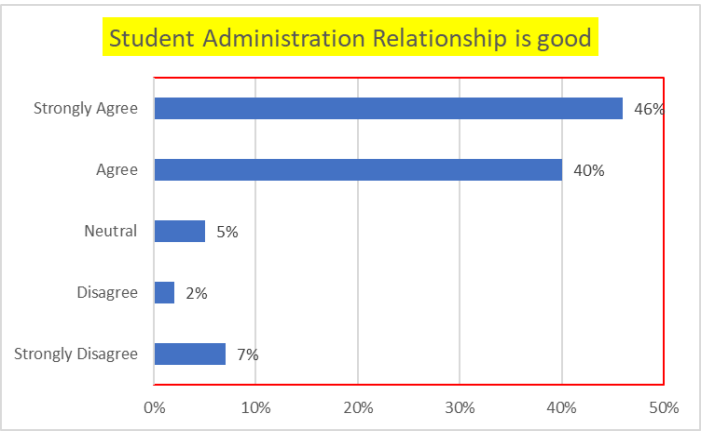


  
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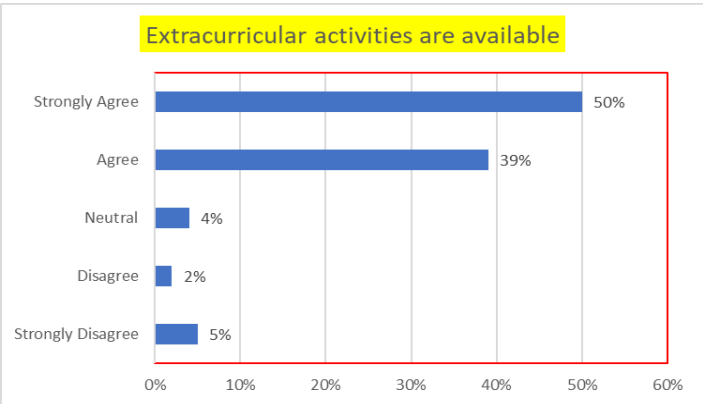
Grievance Redressal Mechanism is sound:



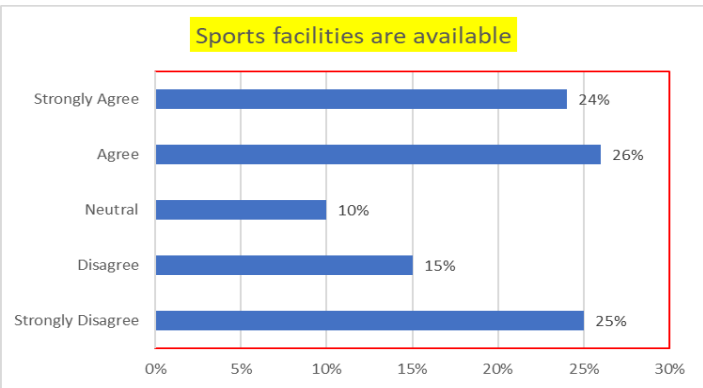
Student Administration Relationship is good:



Extracurricular activities are available:

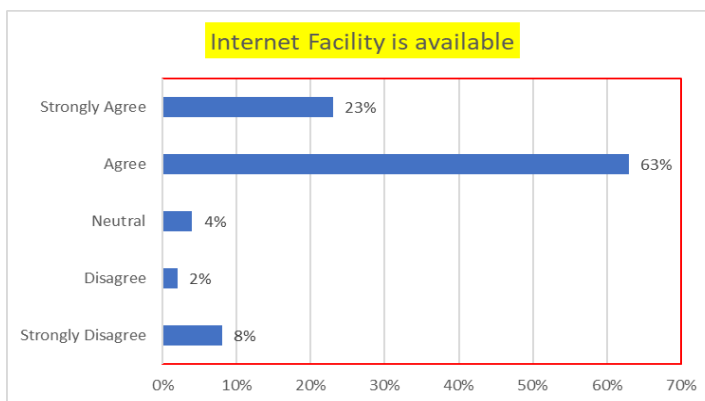


Sports facilities are available:



*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell (IQAC)  
Holkar Commerce College  
Nalbari, Assam

Internet Facility is available:




Recreational facilities are available:



**Observation:** On the basis of the analysis of data relevant to feedback by students on course, teachers, library and campus facilities, it is observed that measures need to be taken for improvement in the following aspects.

1. Teachers should be encouraged to use ICT tools at large scale for imparting education in the classrooms.
2. Digital resources should be increased in the Central Library of the college.
3. The reading space in the Central Library should be expanded as the existing space is congested.
4. Number of classrooms should be increased and large classes should be divided into small sections in order to ensure quality teaching-learning.
5. Number of digital equipments should be increased. All classrooms should be provided with projectors and smartboards.
6. The Health Centre should be updated and should be equipped with more medical equipments.
7. A permanent playground for outdoor games needs to be created as the college has no space for outdoor games.

  
Principal cum Secretary  
Nalbari Commerce College  
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Prepared by  
IQAC, Nalbari Commerce College  
Nalbari, Assam  
Date: 18 July, 2018

**NALBARI COMMERCE COLLEGE, NALBARI**  
**FEEDBACK DATA 2017-2018**

<b>Feedback on Course</b>					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The course is very much relevant	5%	2%	11%	25%	57%
There is availability of optional subjects within the course	60%	20%	2%	10%	8%
There is availability of inter disciplinary courses	80%	10%	4%	2%	4%
There is ample scope of employability	2%	1%	5%	25%	67%
The Course develops analytical skills	6%	12%	8%	34%	40%
The course develops life skills	12%	15%	13%	42%	18%
<b>Feedback on Teachers</b>					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Teachers possess good personality	7%	3%	5%	62%	23%
Teachers are punctual	1%	4%	3%	66%	26%
Knowledge base of teachers is satisfactory	2%	2%	4%	37%	55%
Teachers have good communication skill	4%	2%	9%	34%	51%
Teachers are capable of covering syllabus in time	6%	4%	5%	61%	24%
Teachers uses ICT tools	34%	29%	15%	12%	10%
Teachers encourage students for participation	6%	4%	5%	42%	43%
Teachers are easily accessible	3%	2%	7%	48%	40%
Teachers can create interest on the topic	1%	5%	3%	40%	51%
Teachers are prompt in responding to students' queries	7%	9%	10%	25%	59%
<b>Feedback on Library</b>					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Materials are available for prescribed readings	5%	10%	20%	30%	35%
Reference books are available	2%	4%	10%	56%	28%
Digital resources are available	30%	42%	15%	15%	8%
Latest editions are available	12%	41%	2%	45%	5%
Journals, magazines and newspapers are available	2%	5%	3%	23%	67%
Reading space for students is sufficient	49%	32%	6%	9%	4%
Services of Library staff is very good	2%	1%	2%	3%	92%

Feedback on Campus Facility					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Classroom facilities are sufficient	20%	11%	4%	46%	19%
Digital equipments for teaching-learning are available	40%	29%	5%	14%	12%
Computer Laboratory is updated and sufficient	8%	2%	6%	61%	23%
Health Centre is effective	51%	14%	21%	8%	6%
Yoga Centre is available	2%	17%	43%	27%	11%
Girls/Boys Common room is available	3%	1%	0%	45%	51%
Canteen facility is available	7%	3%	5%	62%	23%
Drinking water is clean and hygiene	7%	4%	4%	64%	21%
Toilets are clean and hygiene	4%	2%	5%	40%	49%
Placement Guidance is provided	2%	17%	3%	47%	31%
Career counselling is provided	2%	2%	2%	42%	52%
Grievance Redressal Mechanism is sound	1%	3%	6%	39%	51%
Student Administration Relationship is good	7%	2%	5%	40%	46%
Extracurricular activities are available	5%	2%	4%	39%	50%
Sports facilities are available	25%	15%	10%	26%	24%
Internet Facility is available	8%	2%	4%	63%	23%
Recreational facilities are available	2%	2%	5%	42%	49%

  
 Co-ordinator  
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 Halbut, Assam



# NALBARI COMMERCE COLLEGE

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**P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334**


## **ACTION TAKEN REPORT**

### **ON THE BASIS OF STUDENTS' FEEDBACK ANALYSIS REPORT SUBMITTED BY IQAC FOR THE ACADEMIC SESSION 2017-2018**

On the basis of Students' Feedback Analysis Report for the Academic Session 2017-2018 submitted by IQAC of Nalbari Commerce College, Nalbari, the college authority took following actions for bringing changes to the aspects as recommended by the IQAC.

Sl. No.	Observation/Recommendation by the IQAC	Action taken by the college authority
1	Teachers should be encouraged to use ICT tools at large scale for imparting education in the classrooms	The college authority requested the teachers through IQAC to impart education using the ICT tools available in the college. Teachers were asked to maintain Teachers' Diary keeping a special record of the classes in which ICT tools were used.
2	Digital resources should be increased in the Central Library of the college	The college authority renewed the INFLIBNET services in the Central Library. The IQAC requested the teachers to upload notes, sample question papers, assignments etc. in the Digital Library section for use by students.
3	The reading space in the Central Library should be expanded as the existing space is congested	The college authority could not take any action as there was no scope for solving the issue now.
4	Number of classrooms should be increased and large classes should be divided into small sections in order to ensure quality teaching-learning	The college authority decided to divided the large classes into two sections (Section A & Section B) from the Academic Session 2018-2019.
5	Number of digital equipments should be increased. All classrooms should be provided with projectors and smartboards	The college authority purchased one laptop and one projector for use by teachers.
6	The Health Centre should be updated and should be equipped with more medical equipments	The Health Centre was renovated.
7	A permanent playground for outdoor games needs to be created as the college has no space for outdoor games	The problem of shortage of a permanent playground could not be solved. However, the college authority decided to continue the agreement with Nalbari College for using the playground of Nalbari College for organizing the outdoor events.

Date: 12 Sept, 2018

  
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