



# NALBARI COMMERCE COLLEGE

*A Premier Co-educational Institution of Higher Learning*

**P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334**

## STUDENTS' FEEDBACK ANALYSIS REPORT

**Academic Session: 2018-2019**

### Prologue:

Students' feedback had been taken on the teachers, course content, library and campus of the college in order to assess the quality of teaching and to understand the strength and weakness of the campus facilities and to take necessary measures for improvement, if necessary. In order to obtain students' responses, 5-Point Likert Scale had been used.

### Methodology:

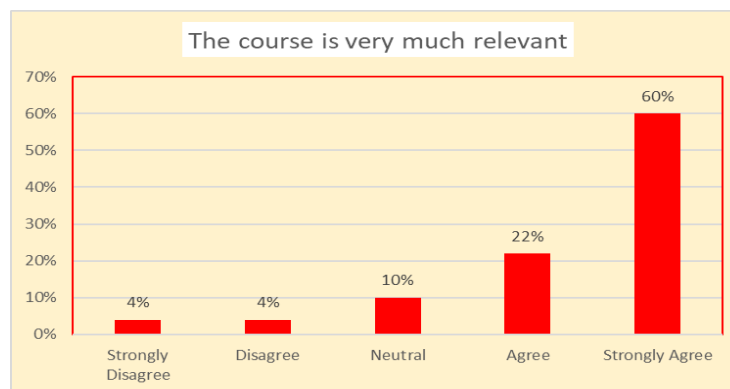
Following methodology was adopted to take students' feedback:

1. Printed feedback forms were distributed among the students in the class and students were asked to fill-in the forms individually and to submit in the Feedback Box.
2. Feedback was collected on course content, teachers, library and over all campus facilities available in the college.
3. Filled-in forms were analyzed to find out the results.
4. Information was analyzed on random sampling basis. The size of the sample was 200. From each of the classes 40 sample forms were taken into consideration on random basis.

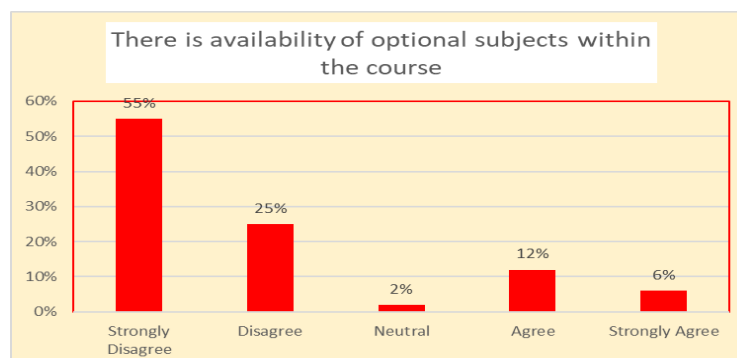
### Analysis of Information:

#### Feedback on Course:

The course is very much relevant

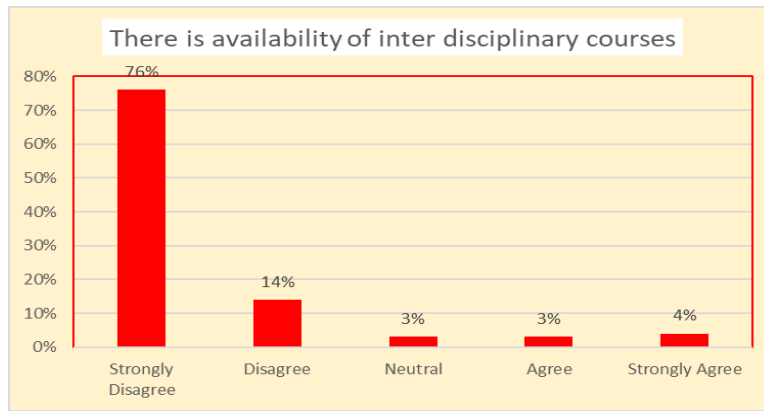


There is availability of optional subjects within the course:

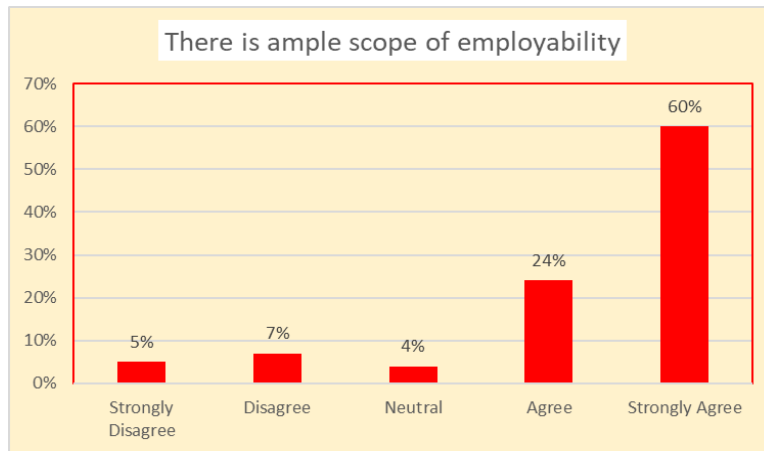


*[Signature]*  
Co-ordinator  
Internal Quality Assurance Cell (IQAC)  
Nalbari Commerce College  
Nalbari, Assam

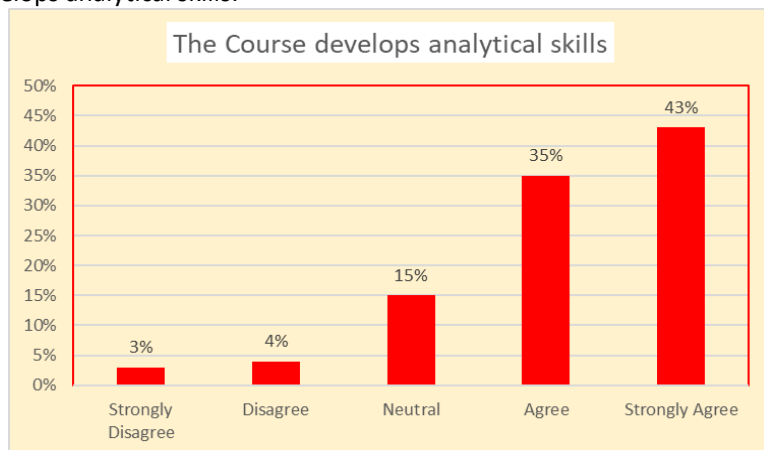
There is availability of inter disciplinary courses:



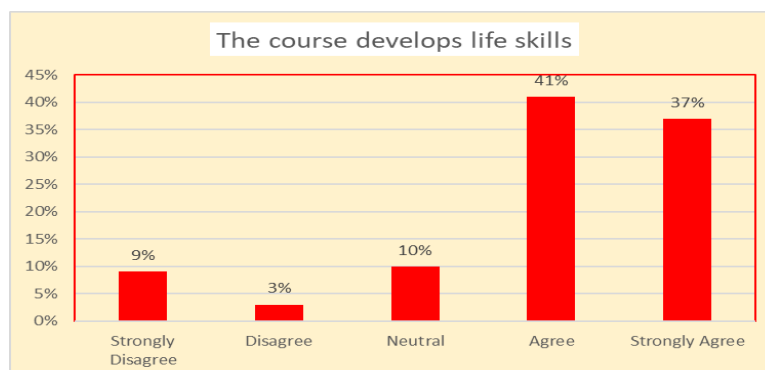
There is ample scope of employability:




The Course develops analytical skills:



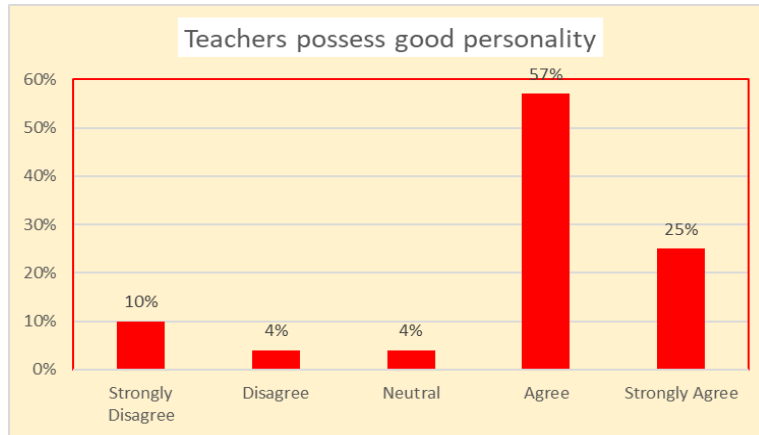
The Course develops life skills:



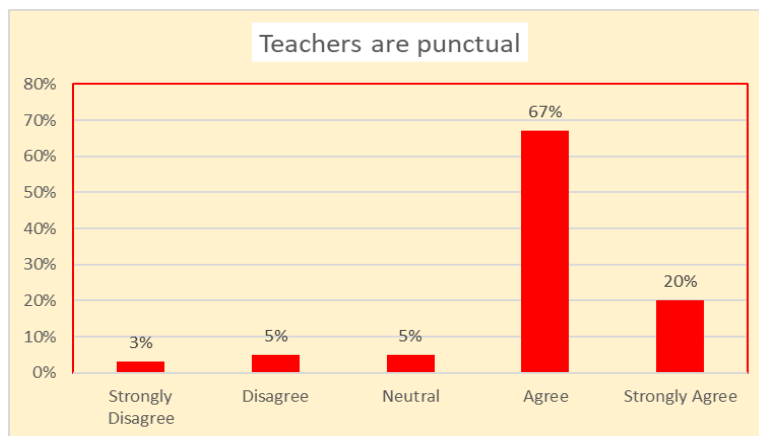
  
Co-ordinator  
Internal Quality Assurance Cell (IQAC)  
Hailson Commerce College  
Hailson, Assam

## Feedback on Teachers

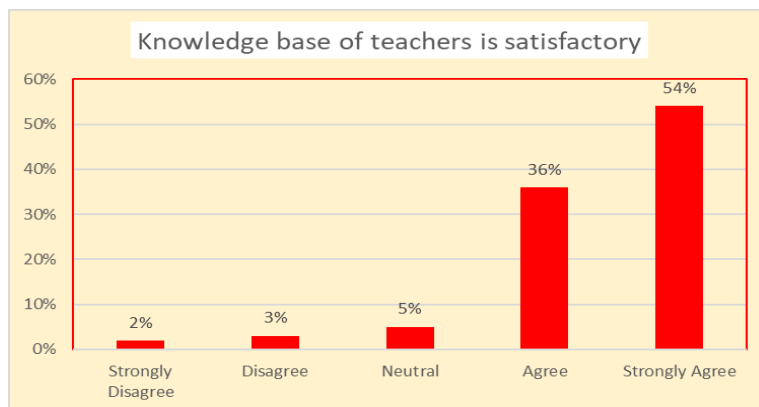
Teachers possess good personality:



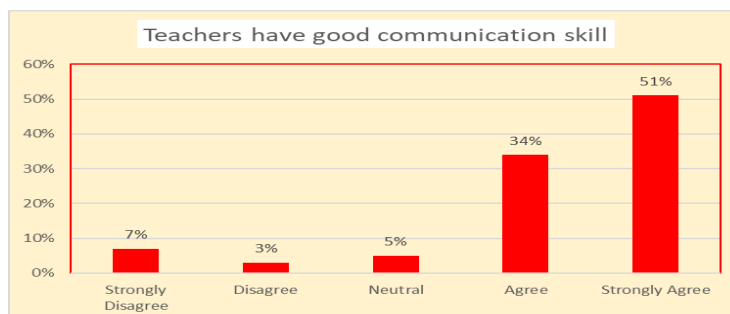
Teachers are punctual:



Knowledge base of teachers is satisfactory:

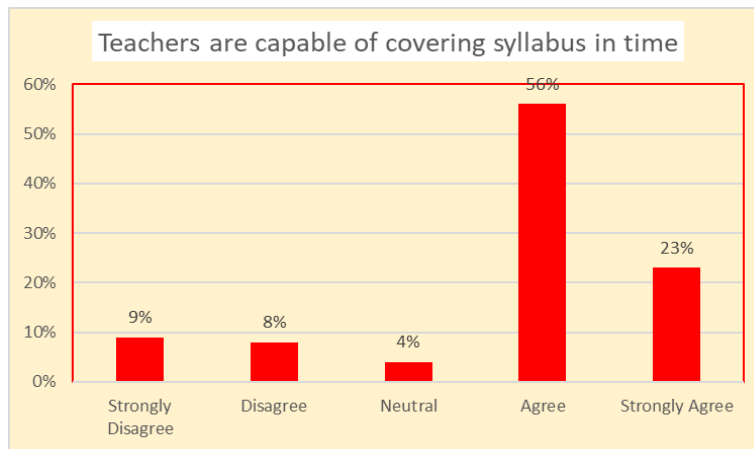


Teachers have good communication skills:

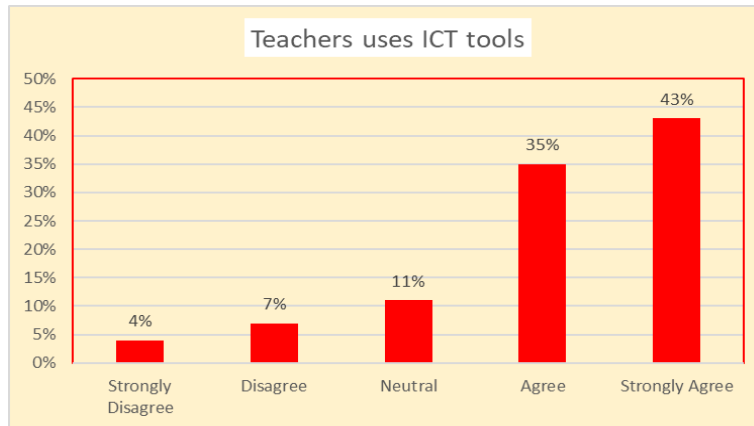


  
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Halbert, Assam

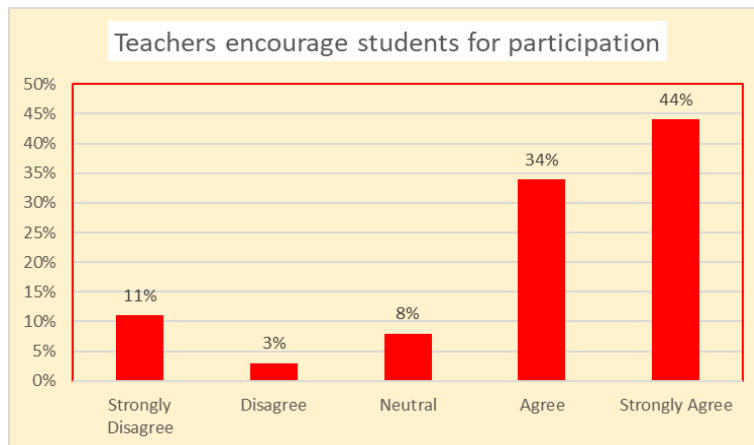
Teachers are capable of covering syllabus in time:



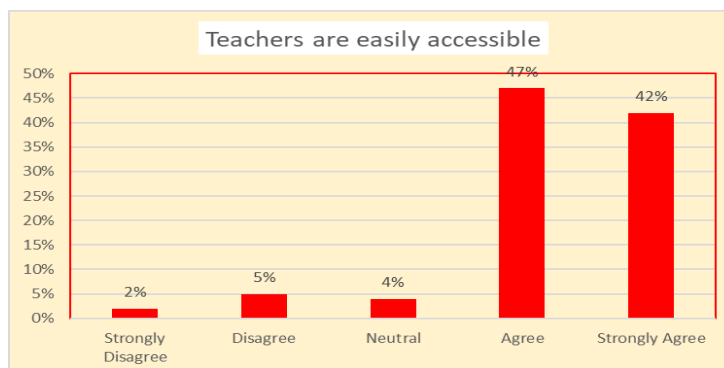
Teachers use ICT tools:



Teachers encourage students for participation:

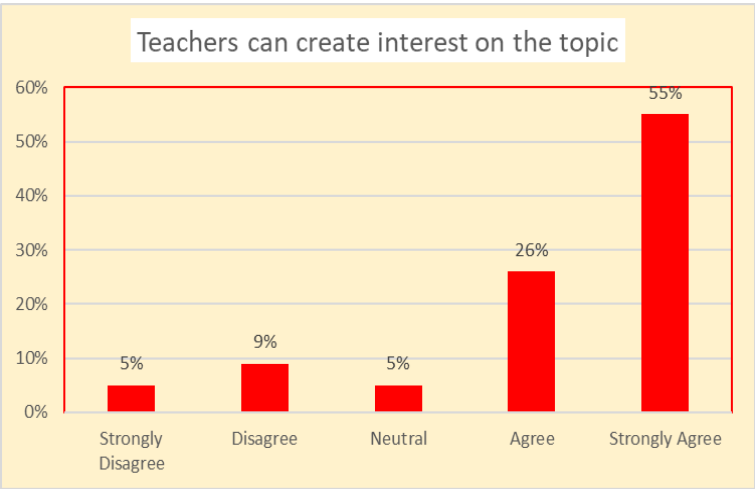


Teachers are easily accessible:

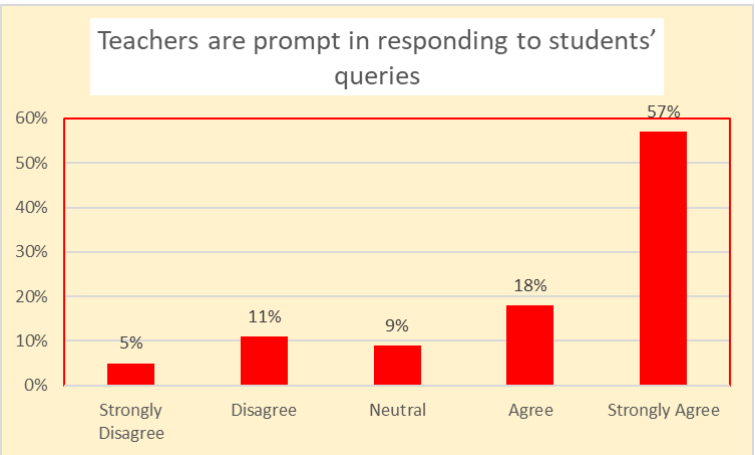


  
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Teachers can create interest on the topic:

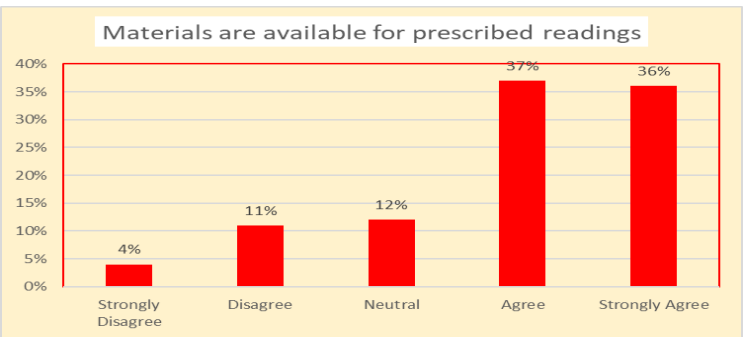


Teachers are prompt in responding to students' queries:

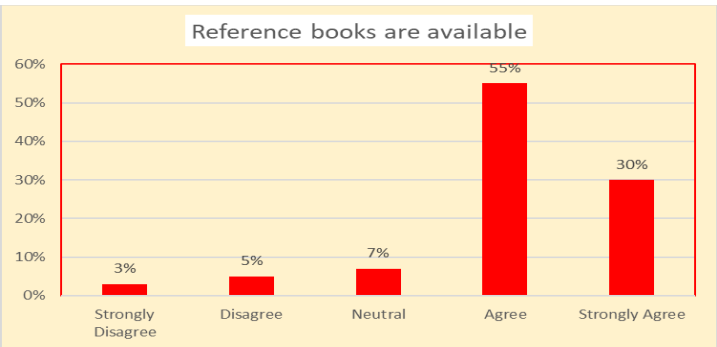


**Feedback on Library**

Materials are available for prescribed readings:

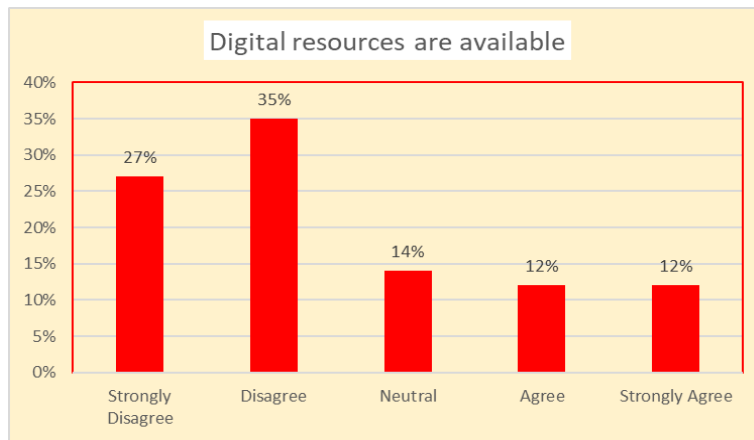


Reference books are available:

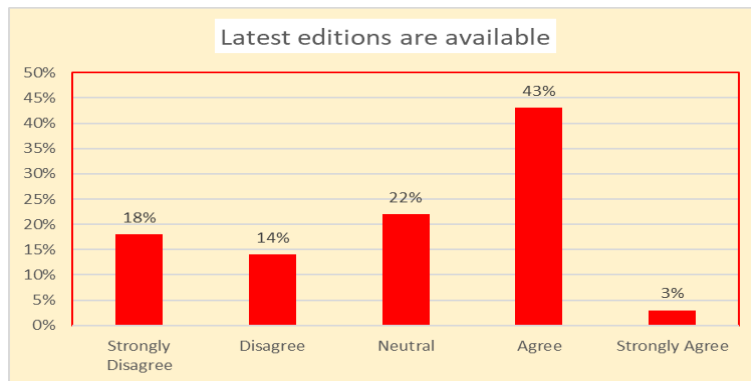


  
Co-ordinator  
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Malabar, Anand

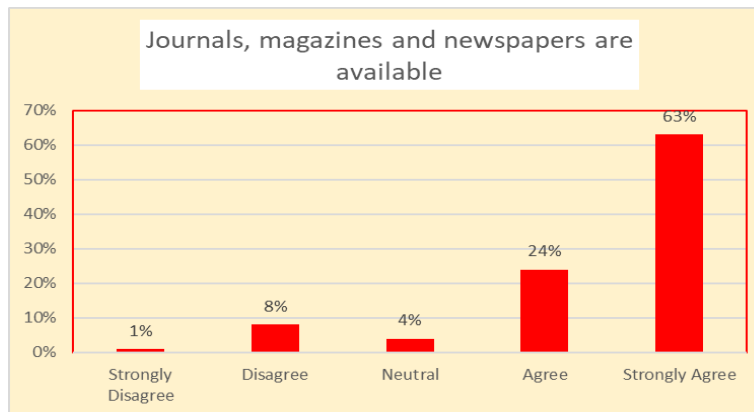
Digital resources are available:



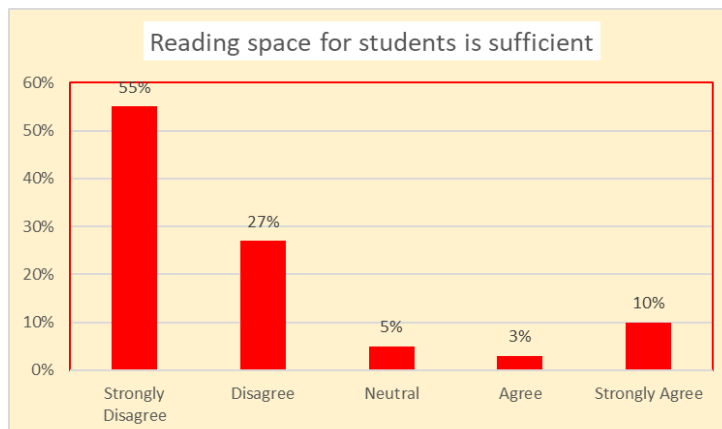
Latest editions are available:



Journals, magazines and newspapers are available:

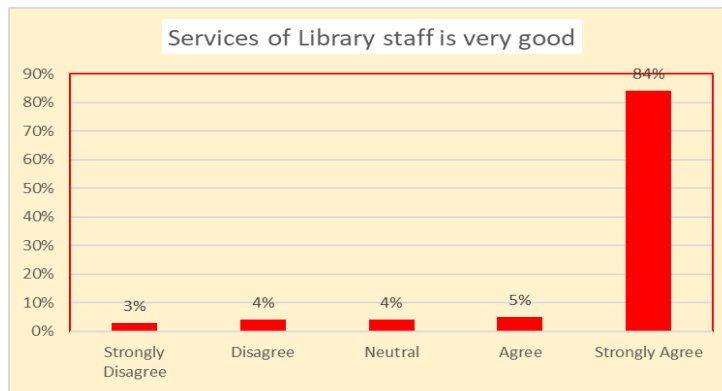


Reading space for students is sufficient:



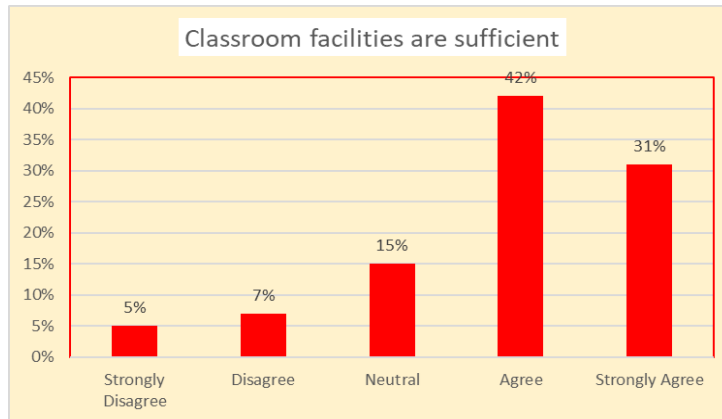
  
Co-ordinator  
Internal Quality Assurance Cell (IQAC)  
Haldia Commerce College  
Haldia, Assam

Services of library staff is very good:

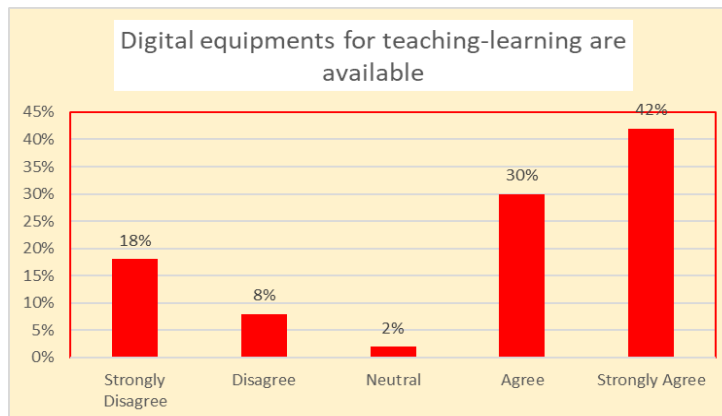


### Feedback on Campus facilities

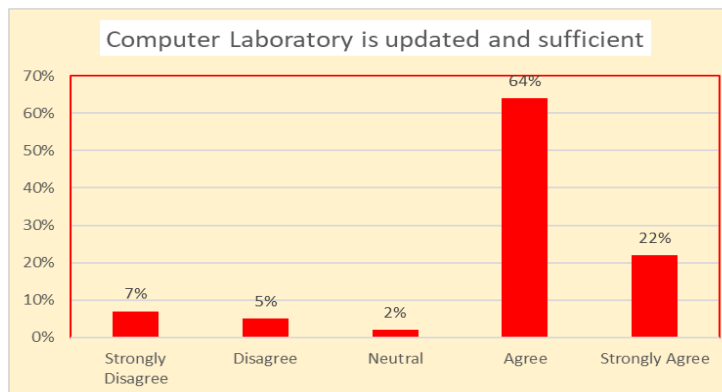
Classroom facilities are sufficient:



Digital equipments for teaching-learning are available:

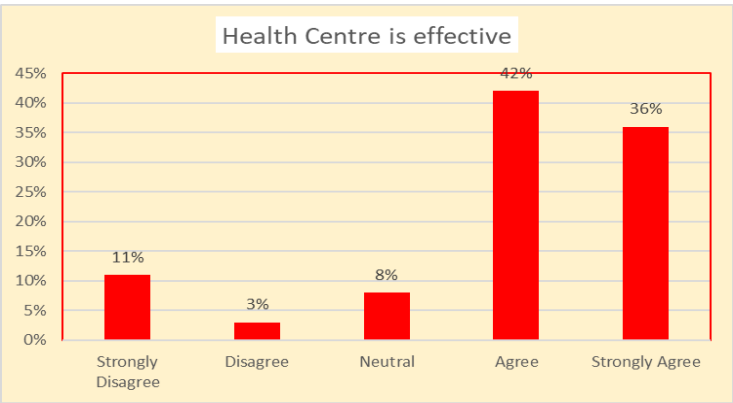


Computer Laboratory is updated and sufficient:

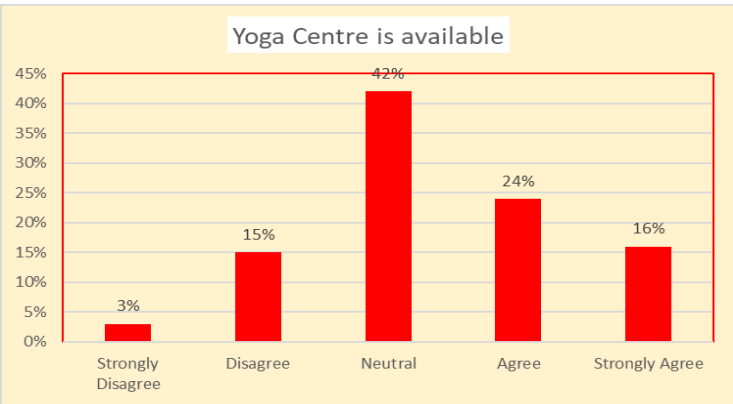


  
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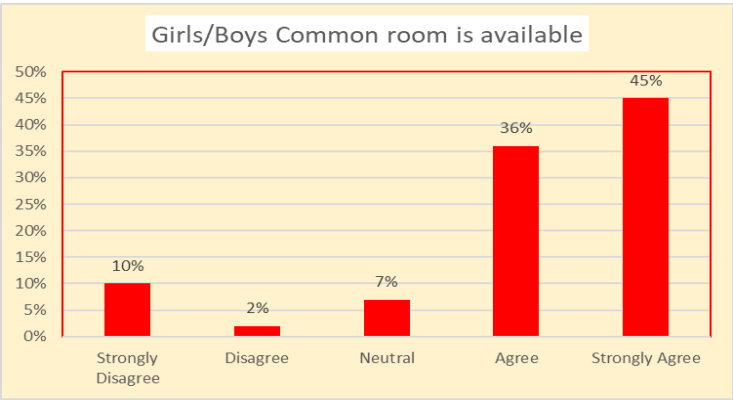
Health Centre is effective:



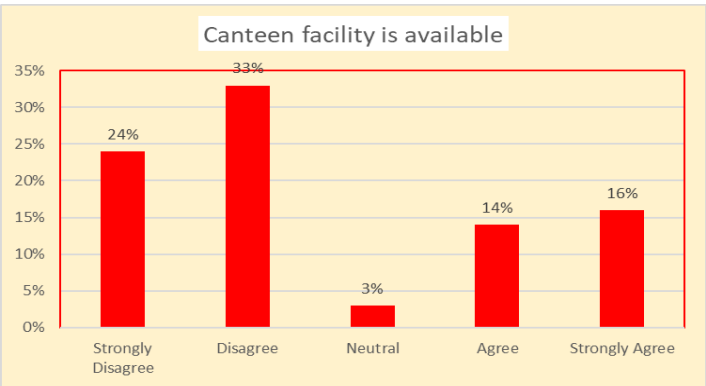
Yoga Centre is available:



Girls/Boys Common room is available:



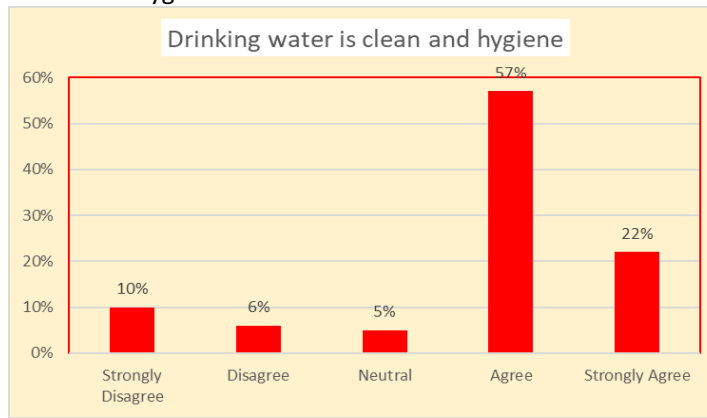
Canteen facility is available:



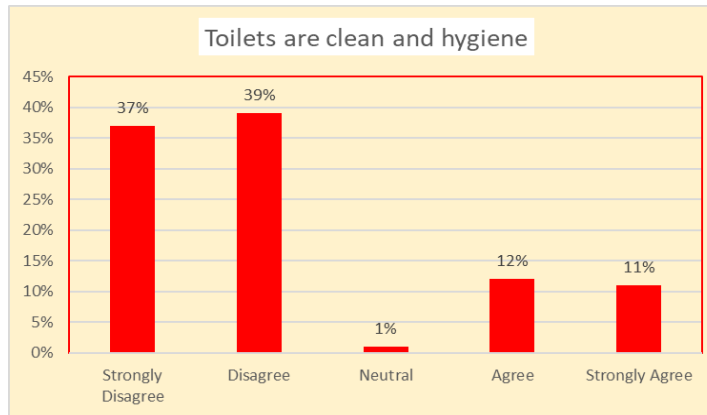
  
Co-ordinator  
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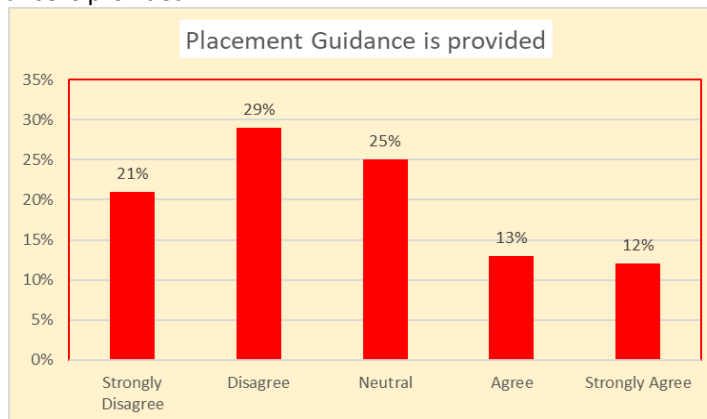
Drinking water is clean and hygiene:



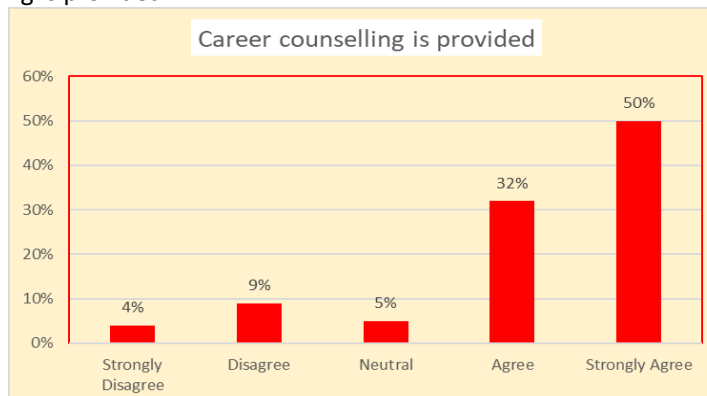
Toilets are clean and hygiene:



Placement Guidance is provided:

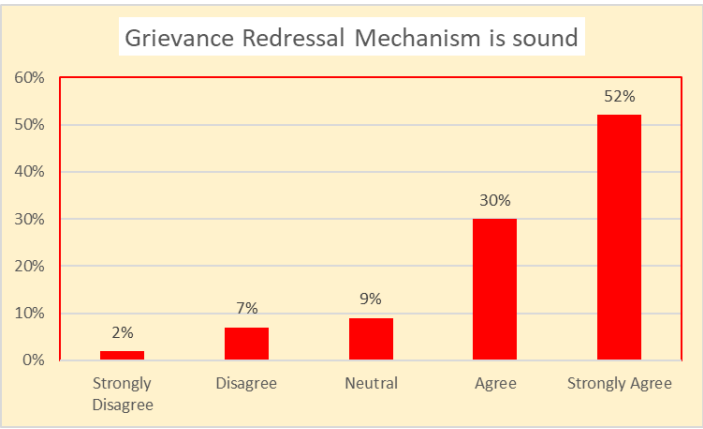


Career counselling is provided:

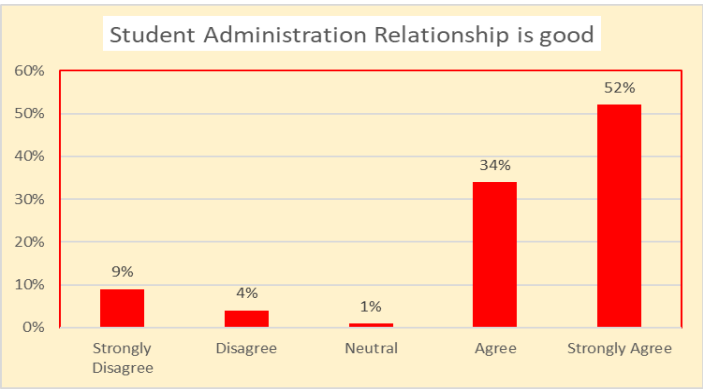


  
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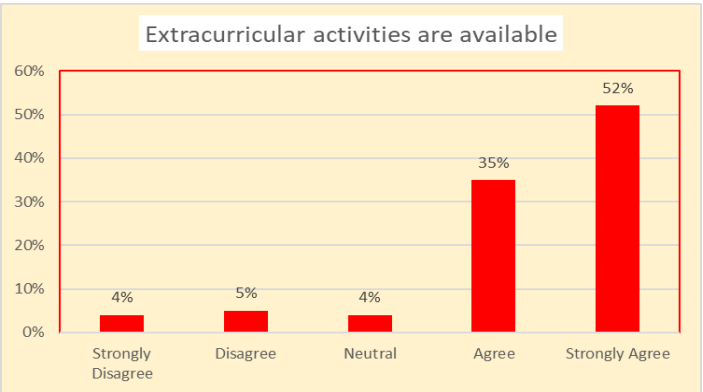
Grievance Redressal Mechanism is sound:



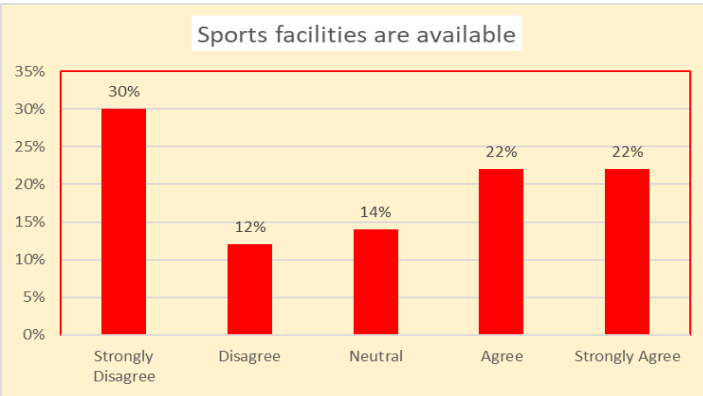
Student Administration Relationship is good:



Extracurricular activities are available:

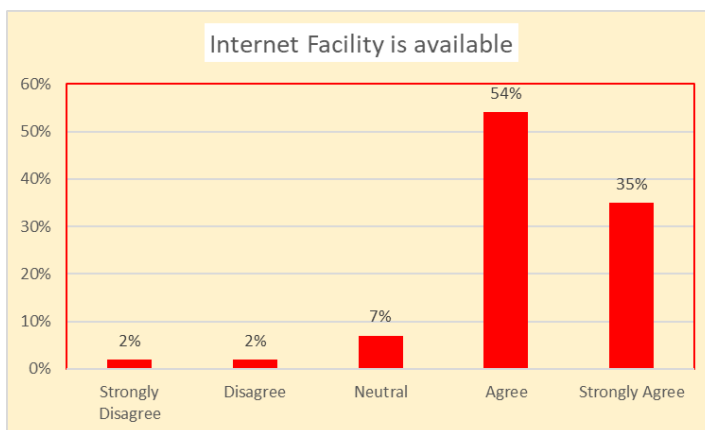


Sports facilities are available:

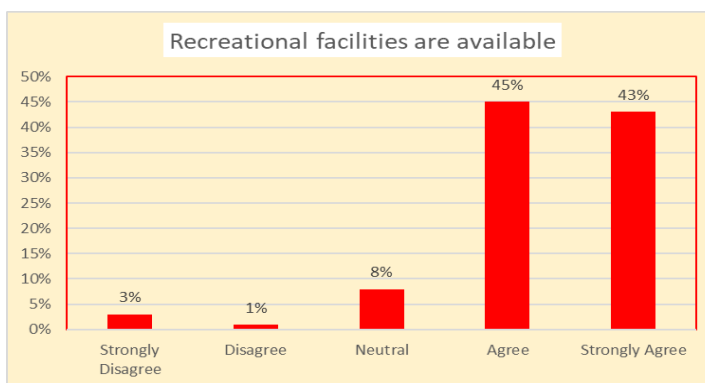


  
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Internet Facility is available:




Recreational facilities are available:



**Observation:** On the basis of the analysis of data relevant to feedback by students on course, teachers, library and campus facilities, it is observed that measures need to be taken for improvement in the following aspects.

1. Number of digital resources should be increased in the Central Library of the college.
2. The reading space in the Central Library should be expanded as the existing space is congested for the current students.
3. Latest editions of textbooks and reference books should be made available in the Central Library.
4. Canteen services should be upgraded. More items need to be made available.
5. The college authority should take care of cleanliness of toilets.
6. Placement guidance need to be enhanced for the students.
7. A permanent playground for outdoor games needs to be created as the college has no space for outdoor games.

  
Principal cum Secretary  
Nalbari Commerce College  
Nalbari, Assam

  
Co-ordinator  
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Prepared by  
IQAC, Nalbari Commerce College  
Nalbari, Assam  
Date: 30 July, 2019

# NALBARI COMMERCE COLLEGE, NALBARI

## FEEDBACK DATA 2018-2019

Feedback on Course					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The course is very much relevant	4%	4%	10%	22%	60%
There is availability of optional subjects within the course	55%	25%	2%	12%	6%
There is availability of inter disciplinary courses	76%	14%	3%	3%	4%
There is ample scope of employability	5%	7%	4%	24%	60%
The Course develops analytical skills	3%	4%	15%	35%	43%
The course develops life skills	9%	3%	10%	41%	37%
Feedback on Teachers					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Teachers possess good personality	10%	4%	4%	57%	25%
Teachers are punctual	3%	5%	5%	67%	20%
Knowledge base of teachers is satisfactory	2%	3%	5%	36%	54%
Teachers have good communication skill	7%	3%	5%	34%	51%
Teachers are capable of covering syllabus in time	9%	8%	4%	56%	23%
Teachers uses ICT tools	4%	7%	11%	35%	43%
Teachers encourage students for participation	11%	3%	8%	34%	44%
Teachers are easily accessible	2%	5%	4%	47%	42%
Teachers can create interest on the topic	5%	9%	5%	26%	55%
Teachers are prompt in responding to students' queries	5%	11%	9%	18%	57%
Feedback on Library					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Materials are available for prescribed readings	4%	11%	12%	37%	36%
Reference books are available	3%	5%	7%	55%	30%
Digital resources are available	27%	35%	14%	12%	12%
Latest editions are available	18%	14%	22%	43%	3%
Journals, magazines and newspapers are available	1%	8%	4%	24%	63%
Reading space for students is sufficient	55%	27%	5%	3%	10%
Services of Library staff is very good	3%	4%	4%	5%	84%

Feedback on Campus Facility					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Classroom facilities are sufficient	5%	7%	15%	42%	31%
Digital equipments for teaching-learning are available	18%	8%	2%	30%	42%
Computer Laboratory is updated and sufficient	7%	5%	2%	64%	22%
Health Centre is effective	11%	3%	8%	42%	36%
Yoga Centre is available	3%	15%	42%	24%	16%
Girls/Boys Common room is available	10%	2%	7%	36%	45%
Canteen facility is available	24%	33%	3%	14%	16%
Drinking water is clean and hygiene	10%	6%	5%	57%	22%
Toilets are clean and hygiene	37%	39%	1%	12%	11%
Placement Guidance is provided	21%	29%	25%	13%	12%
Career counselling is provided	4%	9%	5%	32%	50%
Grievance Redressal Mechanism is sound	2%	7%	9%	30%	52%
Student Administration Relationship is good	9%	4%	1%	34%	52%
Extracurricular activities are available	4%	5%	4%	35%	52%
Sports facilities are available	30%	12%	14%	22%	22%
Internet Facility is available	2%	2%	7%	54%	35%
Recreational facilities are available	3%	1%	8%	45%	43%

  
 Co-ordinator  
 Internal Quality Assurance Cell (IQAC)  
 Halbari Commerce College  
 Halbari, Assam



# NALBARI COMMERCE COLLEGE

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**P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334**

## **ACTION TAKEN REPORT**

### **ON THE BASIS OF STUDENTS' FEEDBACK ANALYSIS REPORT SUBMITTED BY IQAC FOR THE ACADEMIC SESSION 2018-2019**

On the basis of Students' Feedback Analysis Report for the Academic Session 2018-2019 submitted by IQAC of Nalbari Commerce College, Nalbari, the college authority took following actions for bringing changes to the aspects as recommended by the IQAC.

Sl. No.	Observation/Recommendation by the IQAC	Action taken by the college authority
1	Number of digital resources should be increased in the Central Library of the college.	The college authority renewed the INFLIBNET services in the Central Library. The IQAC requested the teachers to upload notes, sample question papers, assignments etc. in the Digital Library section for use by students.
2	The reading space in the Central Library should be expanded as the existing space is congested for the current students. Latest editions of textbooks and reference books should be made available in the Central Library.	The college authority could not take any action as there was no scope for solving the issue now. The college authority purchased textbooks and reference books for the Central Library.
3	Canteen services should be upgraded. More items need to be made available.	Canteen Committee was entrusted with responsibility to take necessary action.
4	The college authority should take care of cleanliness of toilets.	The college authority decided to engage one sweeper for cleaning toilets.
5	Placement guidance need to be enhanced for the students.	The Placement Cell was entrusted with responsibility to provide placement guidance by inviting expert Career Counsellors.
6	A permanent playground for outdoor games needs to be created as the college has no space for outdoor games	The problem of shortage of a permanent playground could not be solved. However, the college authority decided to continue the agreement with Nalbari College for using the playground of Nalbari College for organizing the outdoor events.

  
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