



NALBARI COMMERCE COLLEGE

A Premier Co-educational Institution of Higher Learning
P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334

STUDENTS' FEEDBACK ANALYSIS REPORT

Academic Session: 2019-2020

Prologue:

Students' feedback had been taken on the teachers, course content, library and campus of the college in order to assess the quality of teaching and to understand the strength and weakness of the campus facilities and to take necessary measures for improvement, if necessary. In order to obtain students' responses, 5-Point Likert Scale had been used.

Methodology:

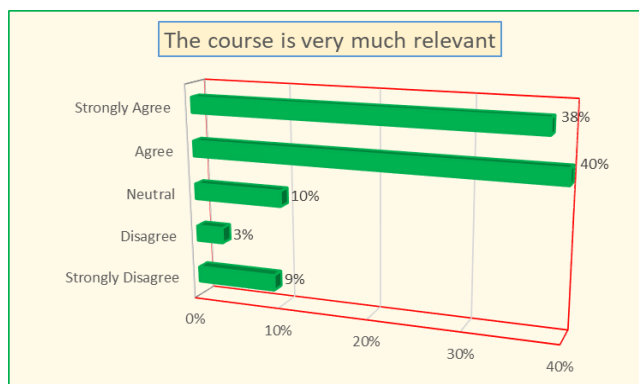
Following methodology was adopted to take students' feedback:

1. Printed feedback forms were distributed among the students in the class and students were asked to fill-in the forms individually and to submit in the Feedback Box.
2. Feedback was collected on course content, teachers, library and over all campus facilities available in the college.
3. Filled-in forms were analyzed to find out the results.
4. Information was analyzed on random sampling basis. The size of the sample was 200. From each of the classes 40 sample forms were taken into consideration on random basis.

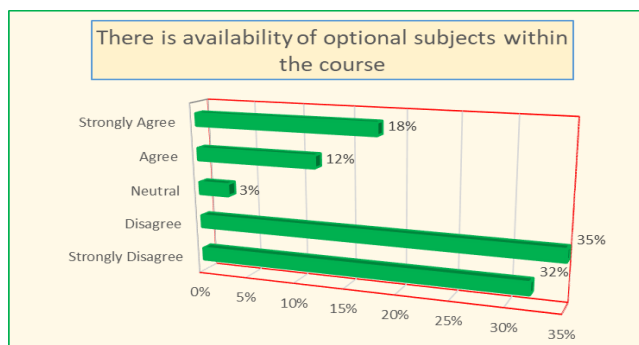
Analysis of Information:

Feedback on Course:

The course is very much relevant

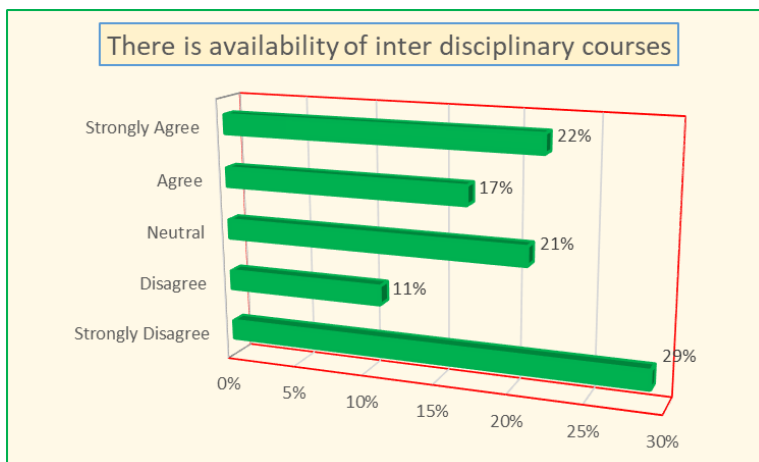


There is availability of optional subjects within the course:

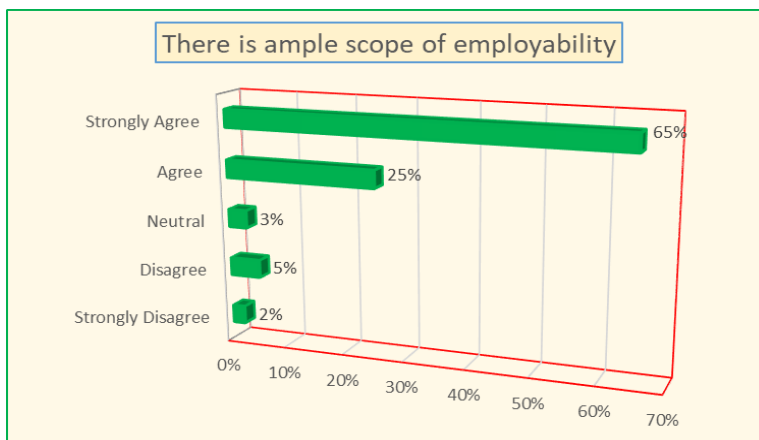


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Nalbari, Assam

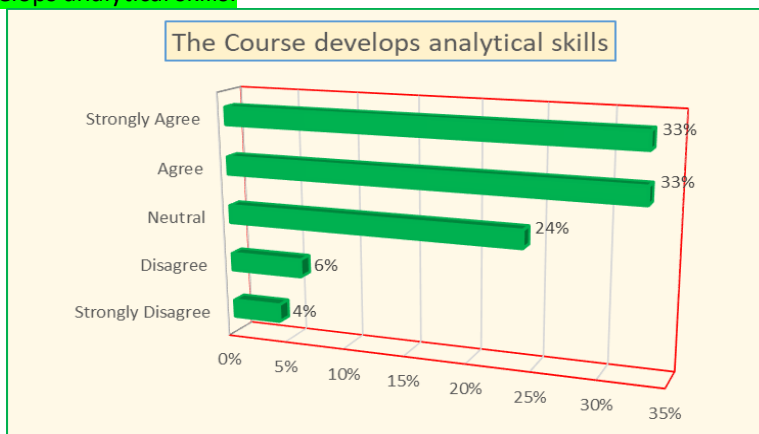
There is availability of inter disciplinary courses:



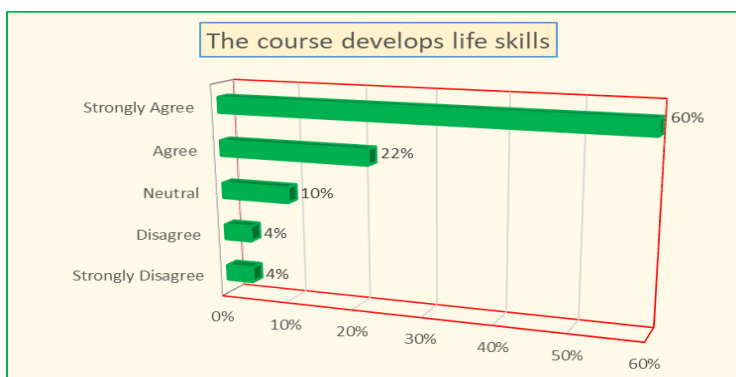
There is ample scope of employability:



The Course develops analytical skills:



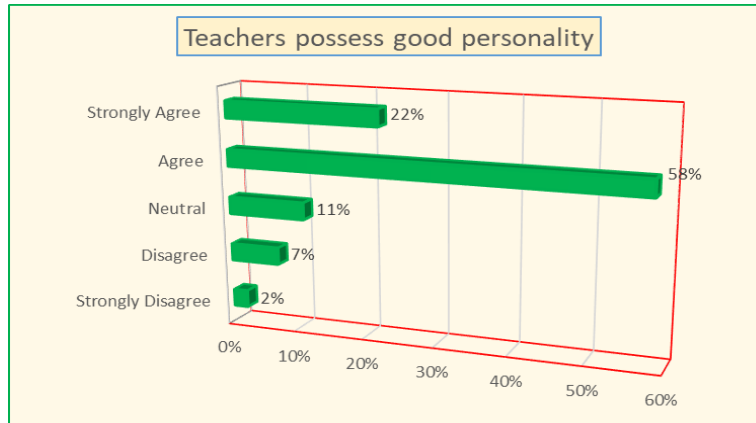
The Course develops life skills:



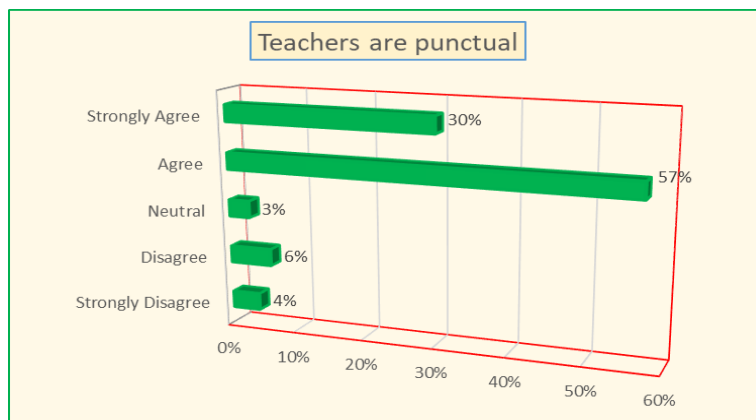
Co-ordinator
Internal Quality Assurance Cell (IQAC)
Halburi Commerce College
Halburi, Assam

Feedback on Teachers

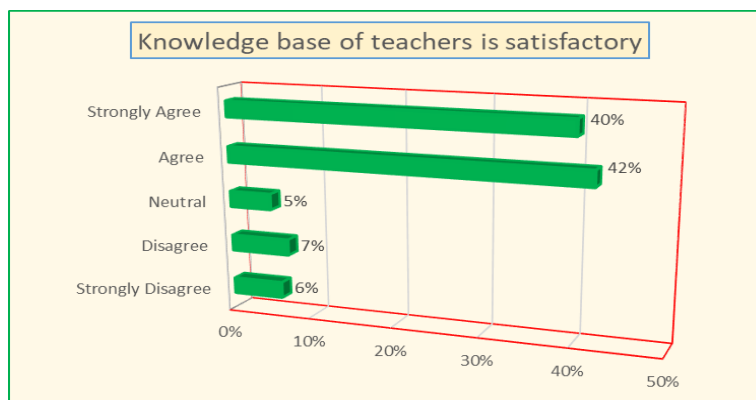
Teachers possess good personality:



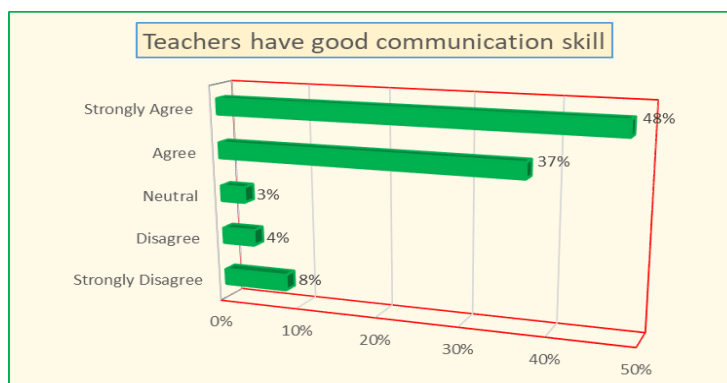
Teachers are punctual:



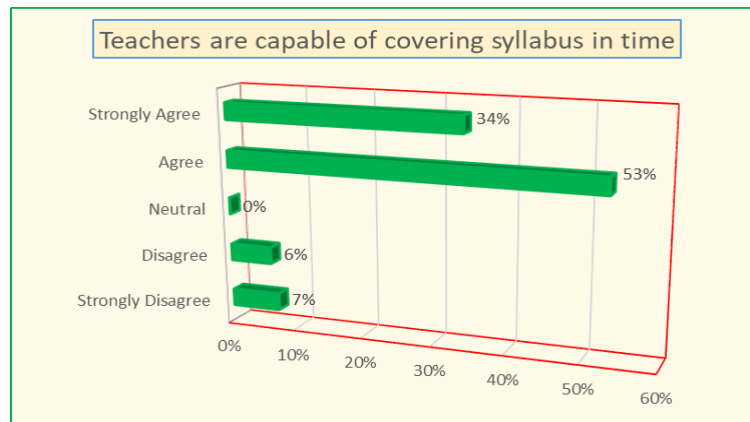
Knowledge base of teachers is satisfactory:



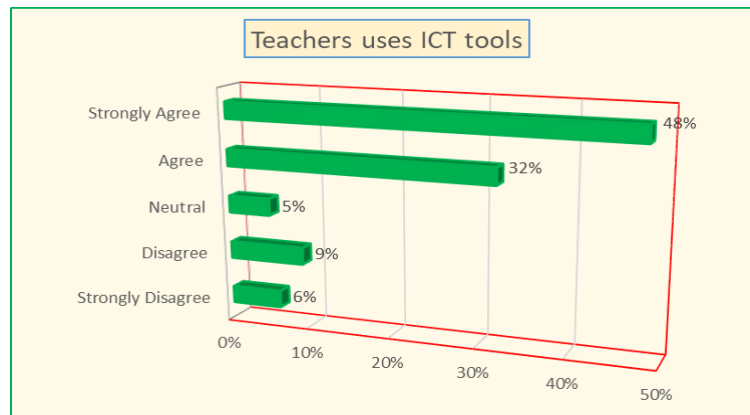
Teachers have good communication skills:



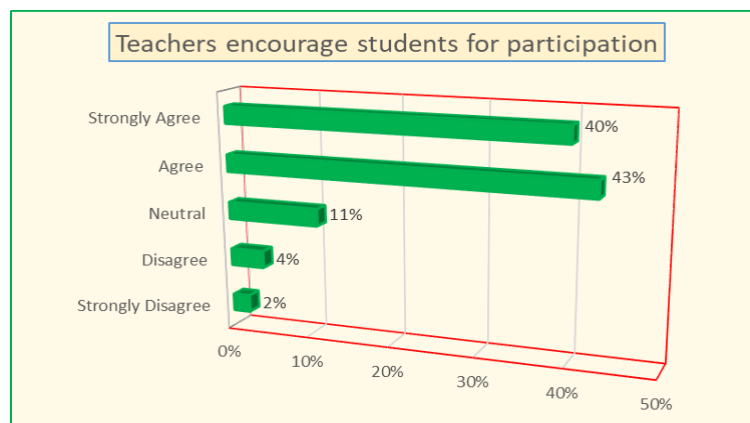
Teachers are capable of covering syllabus in time:



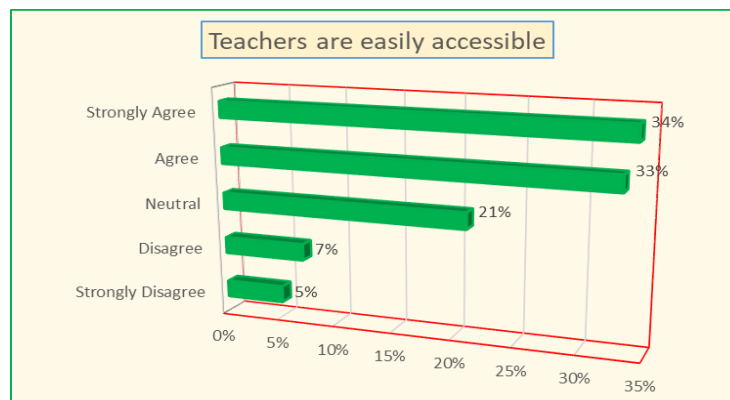
Teachers use ICT tools:



Teachers encourage students for participation:

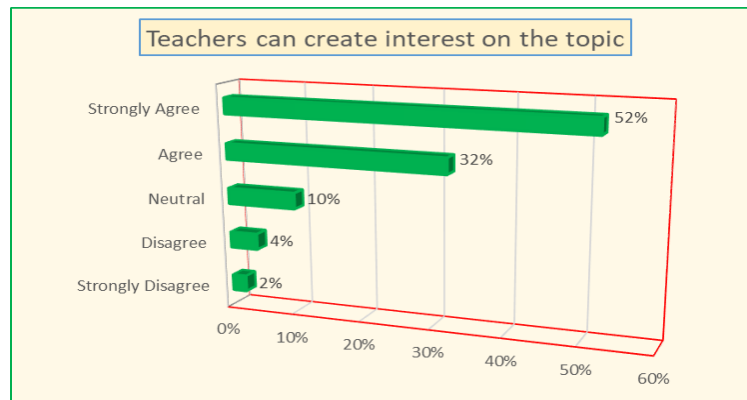


Teachers are easily accessible:

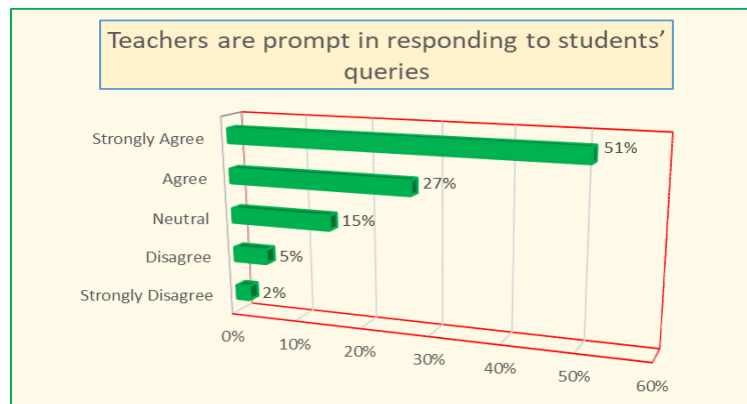



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Teachers can create interest on the topic:

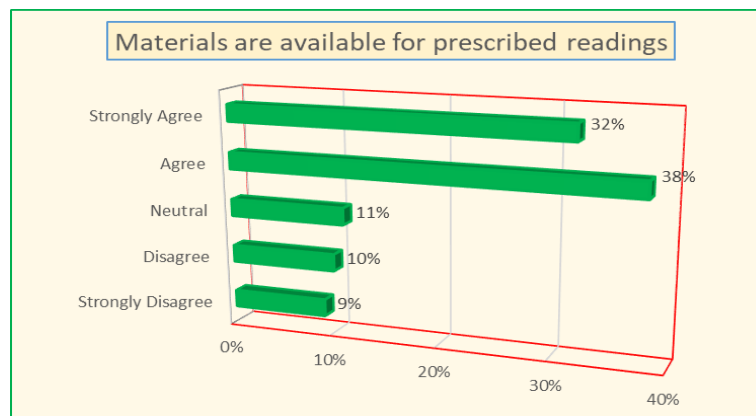


Teachers are prompt in responding to students' queries:

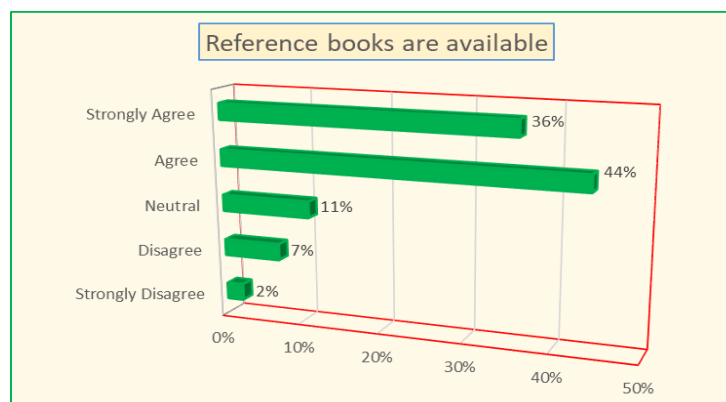


Feedback on Library

Materials are available for prescribed readings:

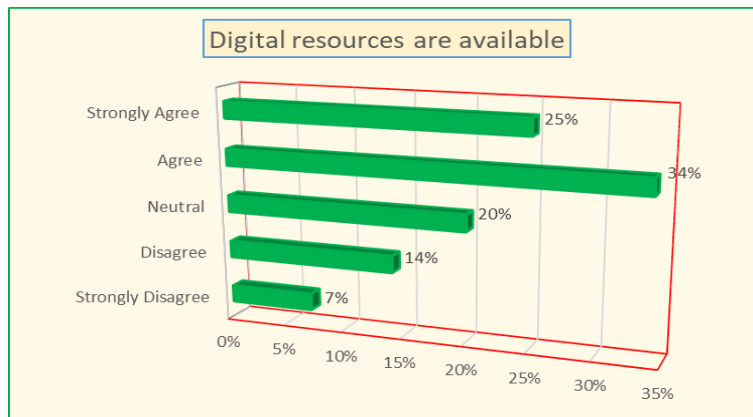


Reference books are available:

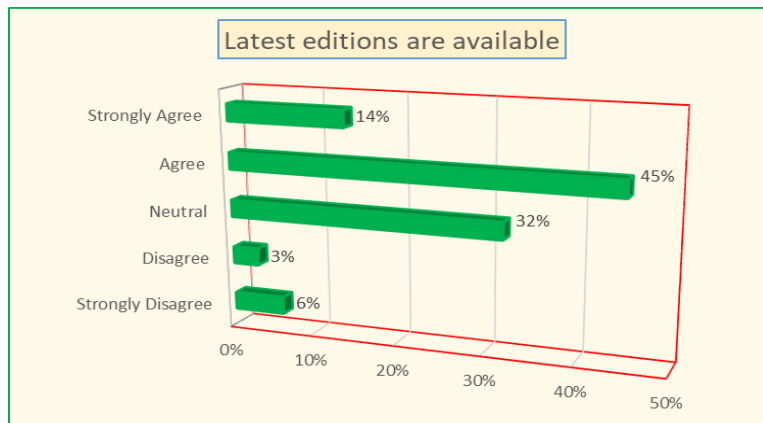



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Wadgaon, Akola

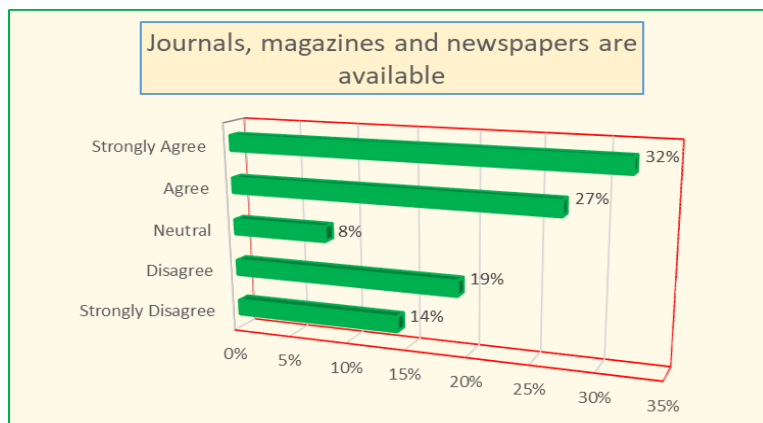
Digital resources are available:



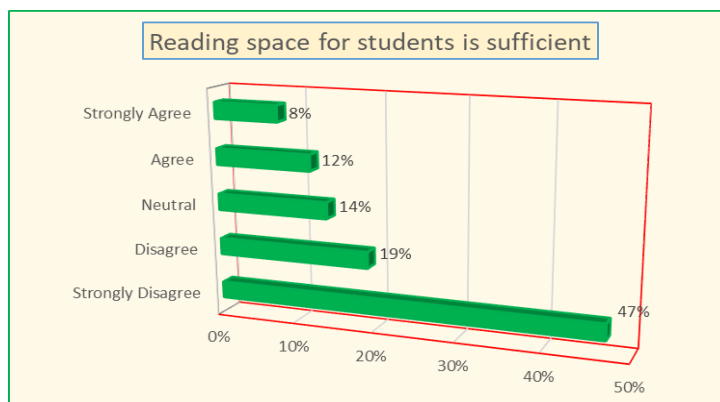
Latest editions are available:




Journals, magazines and newspapers are available:

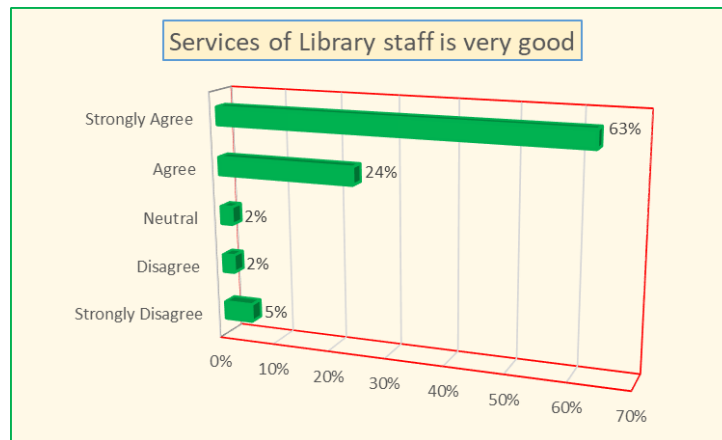


Reading space for students is sufficient:



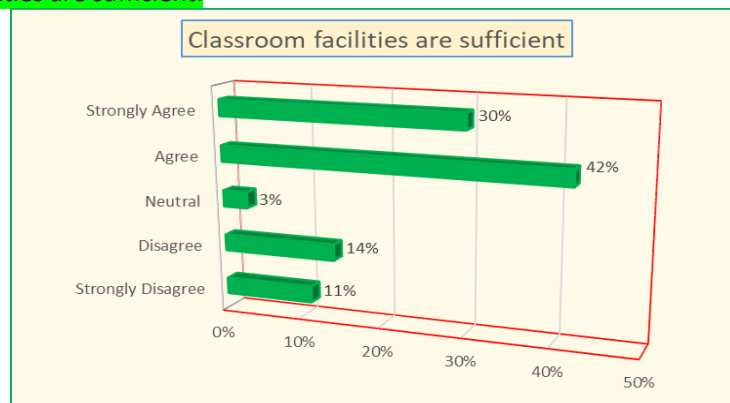

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Walsari, Amravati

Services of library staff is very good:

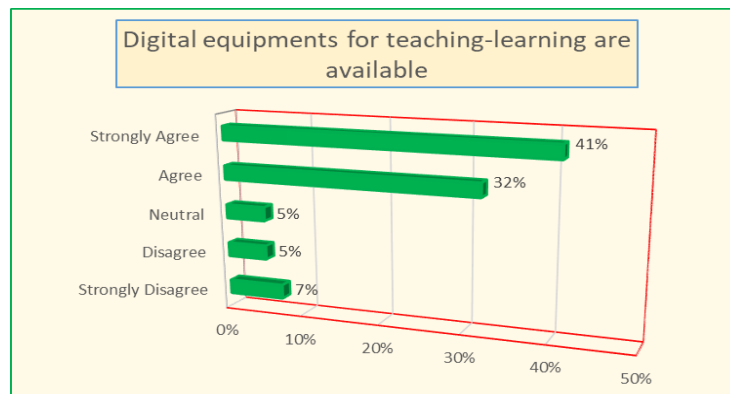


Feedback on Campus facilities

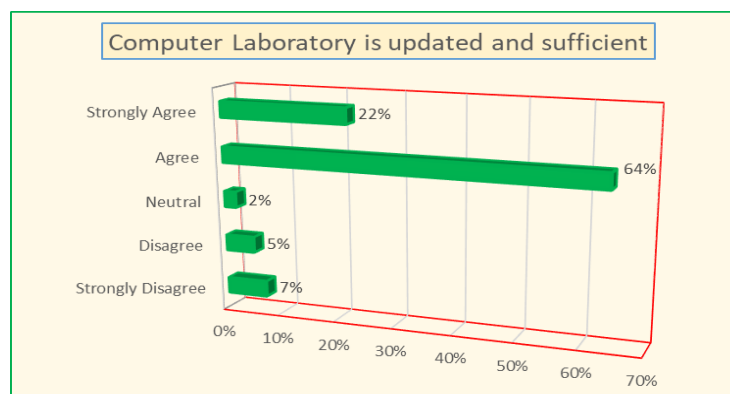
Classroom facilities are sufficient:



Digital equipments for teaching-learning are available:

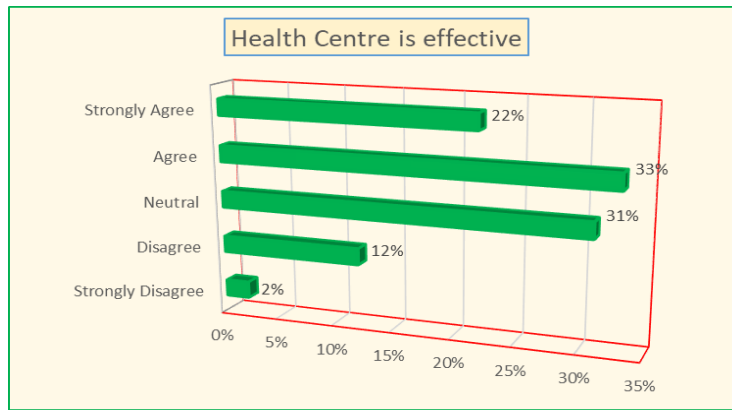


Computer Laboratory is updated and sufficient:

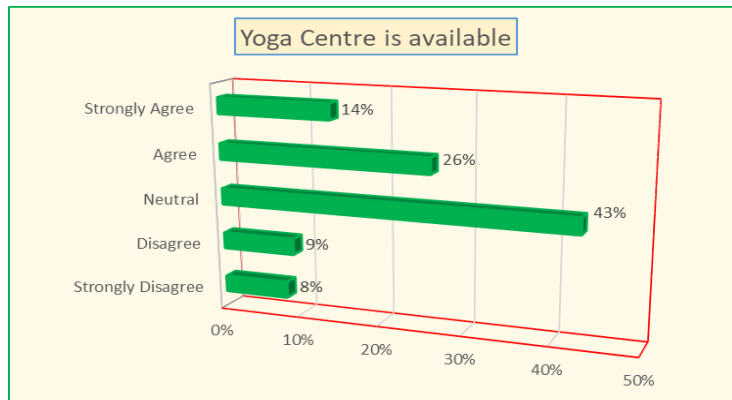



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Malviya, Anand

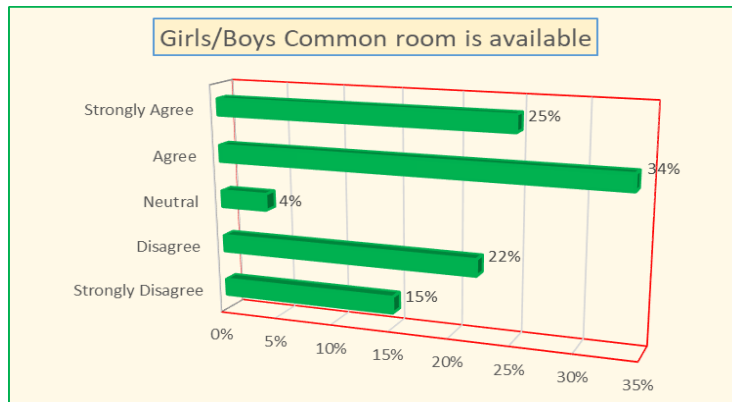
Health Centre is effective:



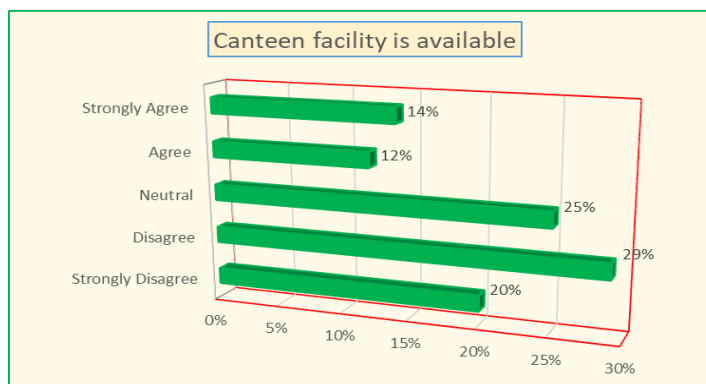
Yoga Centre is available:



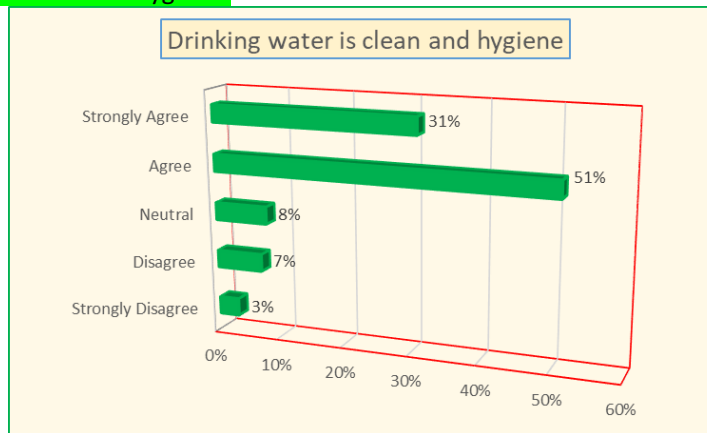
Girls/Boys Common room is available:



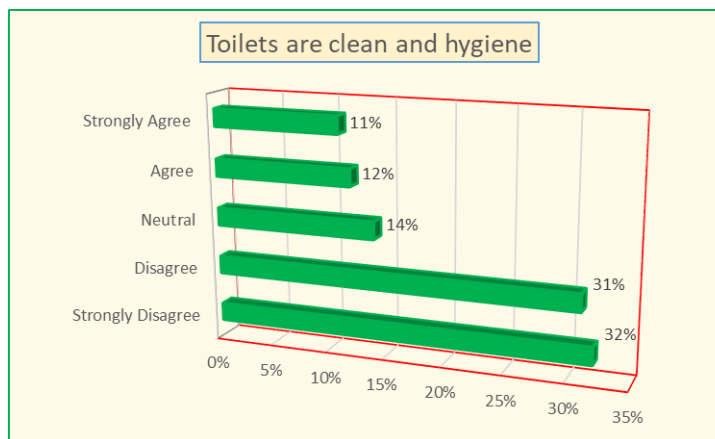
Canteen facility is available:



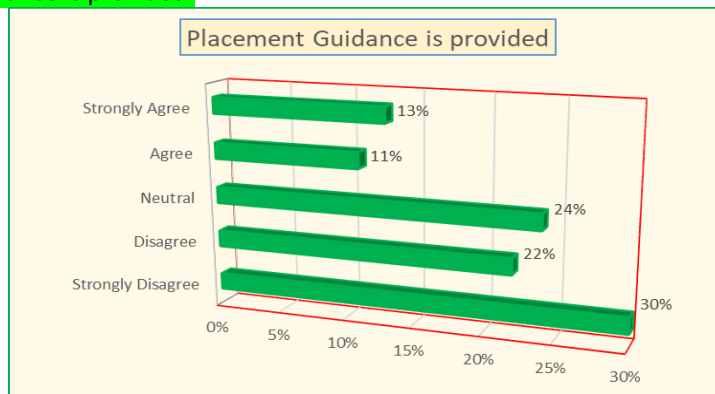
Drinking water is clean and hygiene:



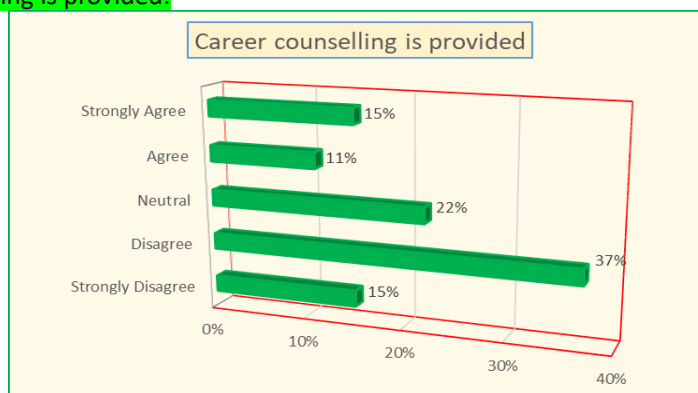
Toilets are clean and hygiene:



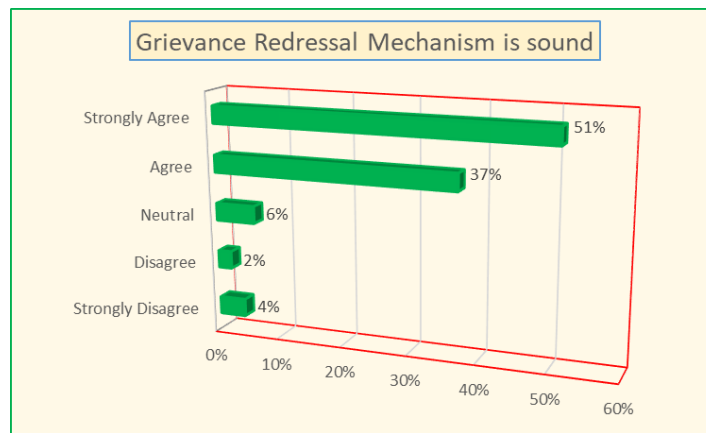
Placement Guidance is provided:



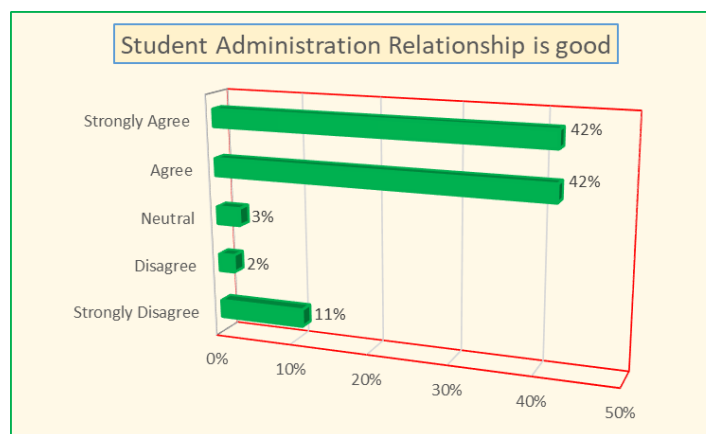
Career counselling is provided:



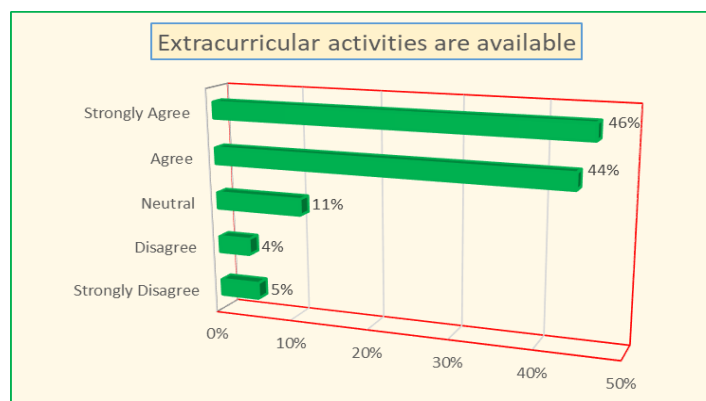
Grievance Redressal Mechanism is sound:



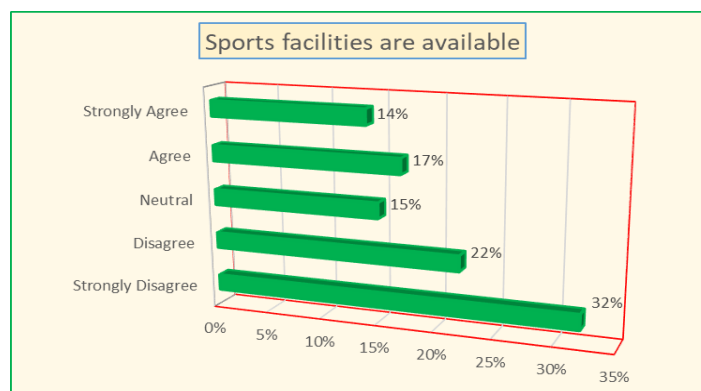
Student Administration Relationship is good:



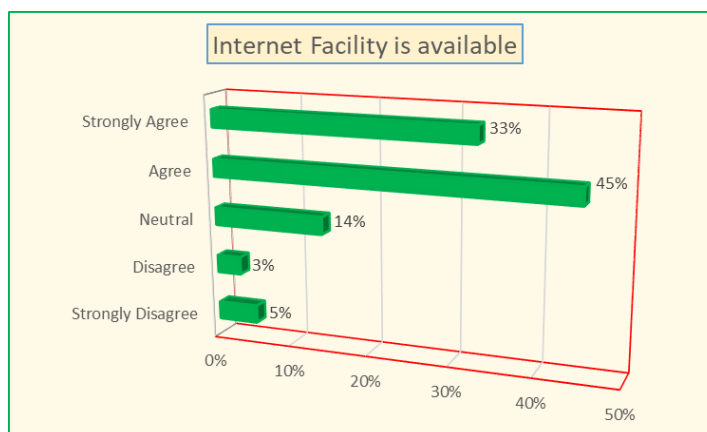
Extracurricular activities are available:



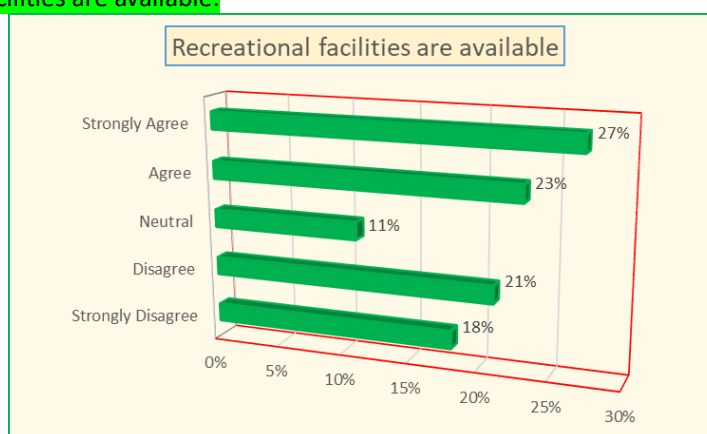
Sports facilities are available:



Internet Facility is available:




Recreational facilities are available:



Observation: On the basis of the analysis of data relevant to feedback by students on course, teachers, library and campus facilities, it is observed that measures need to be taken for improvement in the following aspects.

1. Students are satisfied with the number of journals and newspapers in the Central Library. Hence, number of journals and newspapers needs to be increased.
2. The reading space in the Central Library should be expanded as the existing space is congested for the current students.
3. Food items in the Canteen should be increased and quality of foods should be upgraded.
4. The college authority should take care of cleanliness of toilets.
5. Students are not satisfied with the placement guidance provided by the college. Therefore, placement guidance needs to be increased for the students.
6. A permanent playground for outdoor games needs to be created as the college has no space for outdoor games.
7. Recreational items need to be increased for students.


Principal cum Secretary
Nalbari Commerce College
Nalbari, Assam


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Prepared by
IQAC, Nalbari Commerce College
Nalbari, Assam
Date: 22 Feb, 2020

NALBARI COMMERCE COLLEGE, NALBARI

FEEDBACK DATA 2019-2020

Feedback on Course					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The course is very much relevant	9%	3%	10%	40%	38%
There is availability of optional subjects within the course	32%	35%	3%	12%	18%
There is availability of inter disciplinary courses	29%	11%	21%	17%	22%
There is ample scope of employability	2%	5%	3%	25%	65%
The Course develops analytical skills	4%	6%	24%	33%	33%
The course develops life skills	4%	4%	10%	22%	60%
Feedback on Teachers					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Teachers possess good personality	2%	7%	11%	58%	22%
Teachers are punctual	4%	6%	3%	57%	30%
Knowledge base of teachers is satisfactory	6%	7%	5%	42%	40%
Teachers have good communication skill	8%	4%	3%	37%	48%
Teachers are capable of covering syllabus in time	7%	6%	0%	53%	34%
Teachers uses ICT tools	6%	9%	5%	32%	48%
Teachers encourage students for participation	2%	4%	11%	43%	40%
Teachers are easily accessible	5%	7%	21%	33%	34%
Teachers can create interest on the topic	2%	4%	10%	32%	52%
Teachers are prompt in responding to students' queries	2%	5%	15%	27%	51%
Feedback on Library					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Materials are available for prescribed readings	9%	10%	11%	38%	32%
Reference books are available	2%	7%	11%	44%	36%
Digital resources are available	7%	14%	20%	34%	25%
Latest editions are available	6%	3%	32%	45%	14%
Journals, magazines and newspapers are available	14%	19%	8%	27%	32%
Reading space for students is sufficient	47%	19%	14%	12%	8%
Services of Library staff is very good	5%	2%	2%	24%	63%

Feedback on Campus Facility					
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Classroom facilities are sufficient	11%	14%	3%	42%	30%
Digital equipments for teaching-learning are available	7%	5%	5%	32%	41%
Computer Laboratory is updated and sufficient	7%	5%	2%	64%	22%
Health Centre is effective	2%	12%	31%	33%	22%
Yoga Centre is available	8%	9%	43%	26%	14%
Girls/Boys Common room is available	15%	22%	4%	34%	25%
Canteen facility is available	20%	29%	25%	12%	14%
Drinking water is clean and hygiene	3%	7%	8%	51%	31%
Toilets are clean and hygiene	32%	31%	14%	12%	11%
Placement Guidance is provided	30%	22%	24%	11%	13%
Career counselling is provided	15%	37%	22%	11%	15%
Grievance Redressal Mechanism is sound	4%	2%	6%	37%	51%
Student Administration Relationship is good	11%	2%	3%	42%	42%
Extracurricular activities are available	5%	4%	11%	44%	46%
Sports facilities are available	32%	22%	15%	17%	14%
Internet Facility is available	5%	3%	14%	45%	33%
Recreational facilities are available	18%	21%	11%	23%	27%


 Co-ordinator
 Internal Quality Assurance Cell (IQAC)
 Walbari Commerce College
 Walbari, Assam



NALBARI COMMERCE COLLEGE

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P.O.: CHOWKBAZAR, DIST: NALBARI, PIN- 781334


ACTION TAKEN REPORT

ON THE BASIS OF STUDENTS' FEEDBACK ANALYSIS REPORT SUBMITTED BY IQAC FOR THE ACADEMIC SESSION 2019-2020

On the basis of Students' Feedback Analysis Report for the Academic Session 2019-2020 submitted by IQAC of Nalbari Commerce College, Nalbari, the college authority took following actions for bringing changes to the aspects as recommended by the IQAC.

Sl. No.	Observation/Recommendation by the IQAC	Action taken by the college authority
1	Students are satisfied with the number of journals and newspapers in the Central Library. Number of journals and newspapers needs to be increased	The library committee was entrusted with responsibility to take necessary steps in this regard.
2	The reading space in the Central Library should be expanded as the existing space is congested for the current students.	Regarding expansion of reading space, the college authority could not take any action as there was no scope for solving the issue now. The college authority purchased textbooks and reference books for the Central Library.
3	Food items in the Canteen should be increased and quality of foods should be upgraded.	Canteen Committee was entrusted with responsibility to take necessary action.
4	The college authority should take care of cleanliness of toilets.	The college authority constituted a committee to monitor the cleanliness of toilets and campus.
5	Students are not satisfied with the placement guidance provided by the college. Therefore, placement guidance needs to be increased.	The Placement Cell of the college was entrusted with responsibility to provide placement guidance by inviting expert Career Counsellors.
6	A permanent playground for outdoor games needs to be created as the college has no space for outdoor games	The problem of shortage of a permanent playground could not be solved. However, the college authority decided to continue the agreement with Nalbari College for using their playground.
7	Recreational items need to be increased for students	The college authority asked the Teacher-in-charge of the Students' Union Body to make arrangement for purchasing some recreational items for students.

Date: 28 February, 2020


Principal cum Secretary
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Nalbari, Assam


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